

June 2023

Release Note: Software Version 1.1.2 for EZ2[®] Connect, EZ2 Connect Fx, and EZ2 Connect MDx

Dear valued customer,

At QIAGEN[®], we are continuously making improvements to provide the highest level of performance with our instruments. Consequently, we are pleased to inform you about a new software version 1.1.2 for EZ2 Connect, EZ2 Connect Fx, and EZ2 Connect MDx instruments. This release (EZ2 Connect Software 1.1.2, full version number 1.1.2.0) is designed for both newly installed devices as well as updating existing installations. It targets all EZ2 Connect variants (LS, Fx, and MDx), although it does not have any effect on the Basic (LS) variant.

Service patch description

The camera calibration procedure performed by a QIAGEN service specialist has been improved and optimized.

This improvement only impacts the workflow used by the QIAGEN service specialist when performing the instruments' camera calibration and not any workflows under the Setup or Maintenance environments.

While the update is optional on most instruments, an update will be required should load check failures, with a correctly loaded workdeck, persist.

No protocol changes have been made, and no other user features have been updated or changed.

The software can optionally be updated by following the instructions of the *EZ2 Connect and EZ2 Connect Fx User Manual* or the *EZ2 Connect MDx User Manual*. Both instrument software version 1.1.2 and instrument user manuals can be downloaded from the respective EZ2 Connect product page(s) at www.qiagen.com.

Note: Installation of software 1.1.2 will also install the EZ2 Protocol package version 7.0. Customized protocols or more updated protocol packages would require re-installation after the software update. Protocol packages compatible with software 1.1.0 and 1.1.1 are still compatible with software 1.1.2.

If you have further questions, please contact your local QIAGEN representative or contact our Technical Support Center at www.qiagen.com/support/technical-support.

Best regards,
Your EZ2 Connect Team