



Reliable results, cost control and peace of mind with QIAGEN® Full Service Agreement

Keep your instrument well maintained for reliable, repeatable results. Let our certified QIAGEN specialists service your instrument with expertise so you can get the most out of your investment. Unlimited repairs and an annual Preventive Maintenance (PM) / Inspection Service increase instrument life span and durability. Predicted costs help to put your mind at ease.

Best value and full coverage with clear benefits

Full Service Agreement includes:

1 (one) Preventive Maintenance (PM)/Inspection Service per agreement year

Unlimited on-site repair, or at a Regional Repair Center (RRC)* during agreement period. Loaner instruments**

GMP/GLP-compliant report, included

Cost included for labor, travel, and parts for

- Unlimited repairs
- 1 (one) PM/Inspection Service

Two business days response time for on-site visits, **Extended technical support** provided by QIAGEN experts

* Available for select instruments only.

** Loaner equipment is only available for select instruments. Subject to availability.



Ordering Information

The Full Service Agreement is offered for a variety of QIAGEN instruments.

Product name	Catalog No.	Product name	Catalog No.
BioRobot Universal, Full Agreement	9239572	Rotor-Gene® Q 2plex, Full Agreement	9244991
EZ1®, Full Agreement	9237721	QIAasympy® Rotor-Gene Q, Full Agreement	9242763
GeneReader™, Full Agreement	9243847	QIAcube Connect, Full Agreement	9245208
GeneRead QIAcube®, Full Agreement	9243846	QIAcube, Full Agreement	9242700
QIAamplifier®, Full Agreement	9245375	QIAgility®, Full Agreement	9241763
QIAquant® 96, Full Agreement	9245380	QIAasympy AS, Full Agreement	9244819
QIAquant 384, Full Agreement	9245384	QIAasympy SP AS, Full Agreement	9242507
QIAcuity® One 2Plex, Full Agreement	9245362	QIAasympy SP, Full Agreement	9241207
QIAcuity One 5Plex, Full Agreement	9245363	QIAcube HT, Full Agreement	9241769
QIAcuity Four, Full Agreement	9245364	QIAxcel®, Full Agreement	9242699
QIAcuity Eight, Full Agreement	9245365	Rotor-Gene Q, Full Agreement	9242698
PyroMark® Q24, Full Agreement	9241822	QIAstat-Dx® Analyzer 1.0, Full Agreement	9245278
PyroMark Q48, Full Agreement	9244446	QIAstat-Dx Operational Module, Full Agreement	9245261
PyroMark Q96 ID, Full Agreement	9241823	QIAstat-Dx Analytical Module, Full Agreement	9245277

Not all services are available in all countries.

For more information about QIAGEN services go to our webpage www.qiagen.com/instrument-services

QIAcube Connect is designed to perform fully automated purification of nucleic acids and proteins in molecular biology applications. The system is intended for use by professional users trained in molecular biological techniques and the operation of QIAcube Connect.

For up-to-date licensing information and product-specific disclaimers, see the respective QIAGEN kit handbook or user manual. QIAGEN kit handbooks and user manuals are available at www.qiagen.com or can be requested from QIAGEN Technical Services or your local distributor.

Trademarks: QIAGEN®, Sample to Insight®, QIAamplifier®, QIAcube®, QIAgility®, QIAstat-Dx®, QIAasympy®, QIAxcel®, QIAcuity®, GeneReader™, EZ1®, HC2®, Pyro® (QIAGEN Group).
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