

February 2023

Release of QIAcube® Connect MDx Software Version 1.0.1

Dear valued customer,

At QIAGEN®, we are continuously making improvements to provide the highest level of performance with our instruments. Consequently, we are pleased to inform you about the opportunity to upgrade your QIAcube Connect MDx instrument to operating software to version 1.0.1. This software release includes various improvements as listed below.

Subject	Improvement/change
Bug fix	<ul style="list-style-type: none">Linux kernel is upgraded to 4.19.100 to mitigate rare freezing events during runThe minimal number that can be set for unsuccessful attempts to enter password is changed from zero to two
General	<ul style="list-style-type: none">Introduced a screen message to wait for load checkLoad shaker screen is clearly marked with a title after a load check errorIn Research mode, the scanned kit barcode is now automatically cleared if a run setup previously started via barcode scan is canceled and a subsequent protocol is selected manuallyImproved clarity of the text for setting days before password expiryCorrected the characters for easy CSV format conversion of audit trail entries belonging to UV runIntroduced scroll bar on the screen message after daily maintenanceImproved download of PDF run reports to USB
Maintenance	<ul style="list-style-type: none">In the UV run tab, the UV run status is shown clearlyImproved behavior when maintenance/UV run is stopped by the user or interrupted due to an errorThe UV run procedure now automatically opens the centrifuge lid if it is closed after system start-up

The software can be updated by following the instructions of the *QIAcube Connect MDx User Manual*. The instrument software version 1.0.1 and instrument user manual can be downloaded from the QIAcube Connect MDx product page at www.qiagen.com.

Please download all protocol files, run reports, and support packages before updating the software, because they will be lost during software update. Please create backups as explained in the *QIAcube Connect MDx User Manual* section 5.11.3, "Saving protocols"; section 5.7, "Saving run reports to the USB flash drive"; and section 7.1, "Creating a support package". You can reinstall the backups according to the instructions in section 5.11.1. Likewise, language packages will be lost during software update. To keep working with other languages, the upload of a language pack according to section 4.5.1 (step 7) is needed.

If you have further questions, please contact your local QIAGEN representative or contact our Technical Support Center at www.qiagen.com/support/technical-support.

Best regards,

Your QIAcube Connect MDx Team