Release of QIAcube® Connect Software Version 2.0

At QIAGEN®, we are continuously making improvements to provide the highest level of performance with our instruments. Consequently, we are pleased to inform you about the opportunity to upgrade your QIAcube Connect instrument operating software to version 2.0. This software release includes improvements and changes as listed below.

Improvements/Changes

- Improved usability with updated on-screen instructions, scrolling behavior, error handling, and hints.
- Improved centrifuge behavior to mitigate occurrence of error 620 and error 627.
- Locked primary admin user accounts can now be unlocked remotely with respective user ID and a one-time password (OTP) (see Section 5.12.4 Resetting a user password of the *QIAcube Connect User Manual*).
- New automatic screen lock: The system will log out automatically if users are inactive for a certain time, which can be set by administrators.
- Administrators can now change the user configuration on the **Users** tab (set the number of login attempts, the number of days between password change, and the number of minutes before automatic logout).
- QIAsphere® improvements:
    - Protocols can now be installed, overwritten, and removed (with Q-Base version 3.03 or higher).
    - Users will be notified if new protocol updates are available.
    - New QIAsphere notification center.
- Run report improvements:
    - Reports now include additional maintenance information (status, last execution date, and due date).
    - Reports now show the user ID instead of user name.
- Improved user guidance to free up disk space in case a critical low level of disk space is reached.
- Additional audit trail entries (e.g., protocol removals, user changes, and customer logo updates).
- Improved safety (Instrument run stops immediately if the system detects that the hood is opened).
- Improved cybersecurity.
- Bug fixes.
- Update of the protocol "DNA_DNeasyPowerBiofilm_Biofilms_Standard_V1" (bug fix).
- Language packages (see below).

The software can be updated by following the instruction of the *QIAcube Connect User Manual*. Both instrument software version 2.0 and instrument user manual can be downloaded from the respective QIAcube Connect product page at **www.qiagen.com/QIAcube-Connect**

Note: Installation of software version 2.0 will also install the current QIAcube Connect Protocol package (version 4.0), which includes the updated protocol "DNA_DNeasyPowerBiofilm_Biofilms_Standard_V2". Customized protocols would require re-installation after the software update.

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Information about Language Packages (Partial translations)

We are pleased to inform you about an additional new feature that allows users to choose the preferred language in the configuration settings of the QIAcube Connect.

- Available languages: Czech, French, German, Italian, Portuguese, and Spanish.
- Packages contain partial translation of the user interface.
- Packages do not include translations of protocols.

This feature will only be available with an additional download of the Language Package that can be found on the QIAcube Connect product page at **www.qiagen.com/QIAcube-Connect** under the **Resources** section (**Operating Software**). Detailed instructions on how to enable and use this feature can be found in the *QIAcube Connect User Manual* in Section 4.5.1 System configurations.

If you have further questions, please contact our Technical Support at **www.qiagen.com/support/technical-support**

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