
December 18, 2013

Dear Autopure LS user,

We are writing to inform you about a change in the supply of Autopure LS reagents. QIAGEN is transferring this responsibility to our partner company, AutoGen, Inc. This change will take place on January 1, 2014, for customers in North America and the United Kingdom and on April 1, 2014 for customers in all other countries.

AutoGen is a leader in the automated nucleic acid extraction market and is a longtime partner of QIAGEN for genomic DNA extraction from large-volume samples. AutoGen has 20 years of experience in this business and focuses exclusively on extraction systems and their related support and supply. Their undivided attention to their customers' needs makes them highly qualified to be our preferred partner.

There will be no changes to these products regarding specifications, composition, or manufacturing processes. Statements previously made by QIAGEN regarding the availability of these reagents until the end of December 31, 2019 remain valid.

Instrument service will not be affected by this change and will remain with your current service partner for your instrument.

To ensure a seamless transition and to avoid any issues with product availability, we will forward your customer contact details to AutoGen on January 6, 2014. If you do not wish us to transfer your data, or if you do not want to be contacted by AutoGen, please contact us at the email address corresponding to your location, to have your data excluded from the transfer:
customercare-US@qiagen.com or customercare-UK@qiagen.com.

Please refer to the attached information sheet for further details regarding ordering Autopure LS reagents from AutoGen.

Best regards,

QIAGEN

New Autopure LS reagent ordering information

Product	QIAGEN cat. no.	AutoGen cat. no.
Autopure Glycogen Solution (5 ml)	949002	949002
Autopure RBC Lysis Solution (9500 ml)	949004	949004
Autopure Cell Lysis Solution (3800 ml)	949006	949006
Autopure Precipitation Solution (3800 ml)	949008	949008
Autopure DNA Hydration Solution (3800 ml)	949010	949010
Autopure Proteinase K Solution (3500 µl)	949012	949012
Autopure RNase A Solution (19 ml)	949014	949014
Autopure 100% Isopropanol (3800 ml)	949016	949016
Autopure 70% Ethanol (3800 ml)	949018	949018
Autopure Qubes E (192)	949020	949020
Autopure Qubes D (192)	949022	949022
AP RBC Lysis sol. w/o microcide (9.5L)	1057048	1057048

Please place all future orders of Autopure LS reagents to AutoGen at the following address, regardless of your location:

AutoGen, Inc.
 Customer Care
 84 October Hill Road
 Holliston, MA 01746
 USA
orders@autogen.com
 +1 508-429-5965