November 2026

Important Note

Discontinuation of Sales of the PyroMark® Q48 Autoprep Instrument in Europe*

Dear valued PyroMark customer,

We would like to inform you about an upcoming regulatory change that will affect the availability of the PyroMark Q48 Autoprep instrument (cat. no. 9002471) in Europe.

Due to the requirements of the Regulation (EU) 2024/2847 on horizontal cybersecurity requirements for products with digital elements (Cyber Resilience Act), which will become fully applicable on December 11, 2027, QIAGEN will no longer place the PyroMark Q48 Autoprep instrument on the European market after December 10, 2027. As a result, sales of the instrument in Europe will cease as of December 11, 2027. Sales of the PyroMark Q48 Autoprep instrument outside Europe are not affected by this decision.

This decision is driven solely by regulatory requirements and does not affect the performance, quality, or operational safety of instruments already installed and in use.

For customers in Europe, QIAGEN will continue to provide support, maintenance, and consumables for the PyroMark Q48 platform for at least 7 years after the discontinuation of instrument sales, through at least December 31, 2034. This timeline applies to Europe only. Customers outside Europe are not affected, and the PyroMark Q48 platform remains fully supported in their regions.

* "Europe" refers to the countries of the European Union (EU), the European Free Trade Association (EFTA) countries (Norway, Iceland, Liechtenstein and Switzerland), the United Kingdom (UK), and Turkey.

We understand that this announcement may impact future purchasing plans, and we apologize for any inconvenience this may cause. QIAGEN remains committed to supporting customers using the PyroMark Q48 platform and will continue to communicate any relevant updates as they become available.

If you have any questions, contact your local QIAGEN representative or contact our Technical Support Center (**www.qiagen.com/support/technical-support**).

Thank you for your understanding and for your confidence in our Sample to Insight® solutions.

Best regards,

QIAGEN

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