



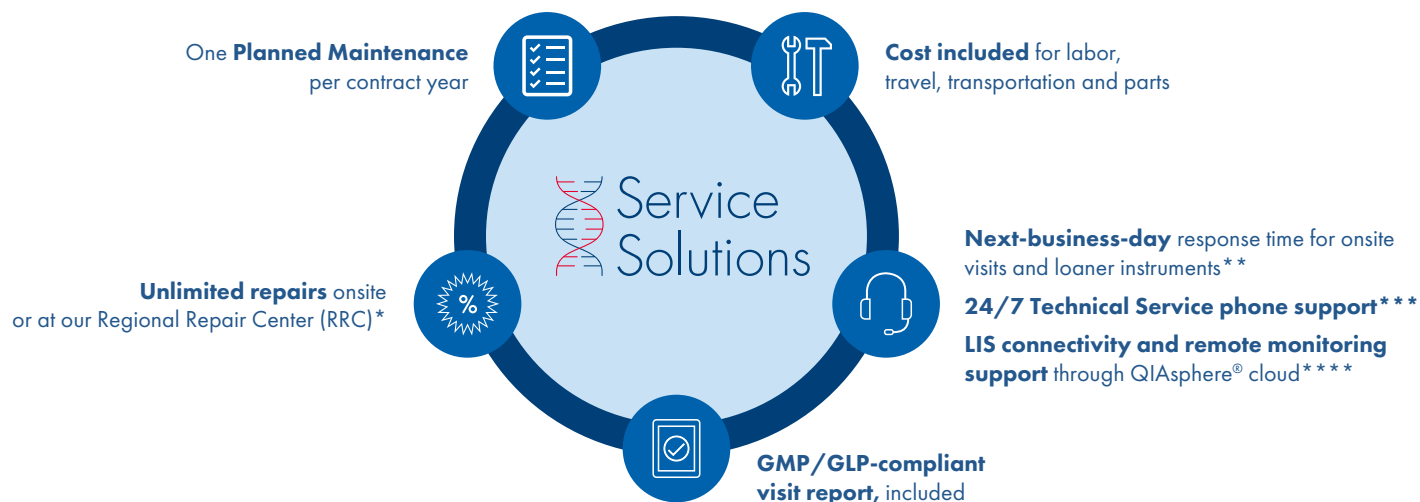
When optimal instrument performance is critical



QIAGEN Premium Service Agreement

For laboratories where uptime, speed and responsiveness are mission-critical, our Premium Service Agreement delivers our highest level of support. Designed for your most critical instruments, Premium Service ensures maximum productivity, rapid issue resolution and complete cost coverage — so your operations keep moving without compromise. With priority response times and extended support availability, Premium Service provides confidence, continuity and operational excellence.

Premium Service Agreement includes:



* RRC service for select instruments only

** Loaner equipment only available for select instruments. Subject to availability.

*** Extended phone support in select countries and in English only.

**** For select instruments.

Why choose Premium Service?

- Fastest response times for critical instruments
- Increased uptime and reduced risk of productivity loss
- Priority access to our technical expertise
- Predictable service costs with comprehensive coverage

Ordering Information

The Premium Service Agreement is offered for a variety of QIAGEN® instruments, either IVD or RUO.*

Product	Cat. no.	Product	Cat. no.
EZ1®, Premium Agreement	9239959	QIASprint™ Connect, Premium Agreement	9246244
EZ2® Connect, Premium Agreement	9245571	QIAstat-Dx® Analytical Module, Premium Agreement**	9245264
QIAcube® Connect, Premium Agreement	9245209	QIAstat-Dx Operational Module, Premium Agreement**	9245262
QIAcube HT, Premium Agreement	9241770	QIASymphony® AS, Premium Agreement	9244820
QIAcuity® One, 2plex Premium Agreement	9245769	QIASymphony SP/AS, Premium Agreement	9242508
QIAcuity One, 5plex Premium Agreement	9245747	QIASymphony SP, Premium Agreement	9241208
QIAcuity Four, Premium Agreement	9245366	QIASymphony RGQ, Premium Agreement	9242764
QIAcuity Eight, Premium Agreement	9245367	QIASymphony Connect, Premium Agreement	9246265
QIAcuityDx®, Premium Agreement	9245980		
QIAgility®, Premium Agreement	9241764		
QIAquant® 96, Premium Agreement	9245381		
QIAquant 384, Premium Agreement	9245385		

* RUO: For Research Use Only. Not for use in diagnostic procedures

** QIAstat-Dx Premium agreements only available in the United States and Asia Pacific.

LIS connectivity support and remote monitoring support available for select instruments with LIS and remote connectivity capabilities.

For up-to-date licensing information and product-specific disclaimers, see the respective QIAGEN kit handbook or user manual. QIAGEN kit handbooks and user manuals are available at www.qiagen.com or can be requested from QIAGEN Technical Services or your local distributor. Not all services are available in all countries.



For more Information about our service solutions, visit www.qiagen.com/instrument-services
Register on MyQIAGEN at login.qiagen.com/login

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