



Get your balanced 1+1 solution



QIAGEN Core Service Agreement

We understand the challenge of running your lab and staying within budget. This is why we designed our Core Service Agreement, the smart service option for your non-routinely used instruments. Our solution will support you in limiting risks and maintaining your instruments, so they are ready-to-go when you need them.

Predefined service with clear benefits

Core Service Agreement includes:

1+1: One onsite Planned Maintenance and one repair service
(onsite or at our Regional Repair Center) per contract year

Ten percent discount
on additional repair visits
within the contract period, if needed



Cost included for labor, travel and parts for

- One Planned Maintenance
- One repair service

Five-business days response
time for onsite visits

Proactive agreement renewal

**One Planned
Maintenance**
Ensuring instrument
performance

+

**One Repair
Service**
Onsite or at RRC
if needed

=



**Reliable
instrument,
ready when
you need it**

Ordering Information

The Core Service Agreement is offered for a variety of QIAGEN® instruments, either IVD or RUO.*

Product	Cat. no.	Product	Cat. no.
EZ1®, Core Agreement	9245240	QIAcuity Four, Core Agreement	9245360
EZ2® Connect, Core Agreement	9245569	QIAcuity Eight, Core Agreement	9245361
EZ2 Connect Fx, Core Agreement	9245592	QIAgility®, Core Agreement	9245243
EZ2 Connect MDx, Core Agreement	9245927	QIAquant® 96, Core Agreement	9245379
MiSeq® FGx, Core Agreement	9245901	QIAquant 384, Core Agreement	9245383
PyroMark® Q48 Autoprep, Core Agreement	9245255	QIASprint™ Connect, Core Agreement	9246241
QIAamplifier®, Core Agreement	9245374	QIAxcel® Advanced, Core Agreement	9245252
QIAcube® HT, Core Agreement	9245244	QIAxcel Connect, Core Agreement, Depot	9245758
QIAcube Connect, Core Agreement	9245260	RotorGene® Q, Core Agreement (2-plex, 2-plex HRM, 5-plex 5-plex HRM, 6-plex)	9245253
QIAcuity® One 5-plex, Core Agreement	9245359		
QIAcuity One 2-plex, Core Agreement	9245358		

*RUO: For Research Use Only. Not for use in diagnostic procedures
Additional charges will apply for replacement system provisions/loaner instruments.



For more Information about our service solutions, visit www.qiagen.com/instrument-services
Register on MyQIAGEN at login.qiagen.com/login

For up-to-date licensing information and product-specific disclaimers, see the respective QIAGEN kit instructions for use or user manual. QIAGEN instructions for use and user manuals are available at www.qiagen.com or can be requested from QIAGEN Technical Services (or your local distributor). Not all services are available in all countries.

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