



January 2026

Important Note

QIALink® Software

Dear valued QIALink customer,

We are writing to inform you that QIAGEN will be discontinuing the QIALink software platform (cat. no. 9022976), effective February 28, 2026.

QIALink is a middleware software that is intended to provide bidirectional connectivity between a LIMS (Laboratory Information Management System) and QIASymphony® RGQ MDx, which consists of QIASymphony SP/AS with QIASymphony Management Console (QMC), and Rotor-Gene® Q MDx with Rotor-Gene AssayManager®.

We had to take this decision because the software relies on third-party tools that are no longer supported and without an upgrade path.

Using QIALink after its discontinuation may lead to encountering the following issues affecting its security and overall functionality.

- **Short Term:** There will be no more new security fixes being released. The software operates as-is, and any vulnerabilities discovered after the last update will not be addressed.
- **Mid Term:** Increased security risk over time as standards evolve. We strongly recommend planning a transition to another actively supported solution to maintain compliance and minimize exposure.

We understand that QIALink has been an important tool for several of our users, and we are committed to making this transition as smooth as possible.

Key Dates and Support:

- **End of Support:** December 31, 2026
- **Access to QIALink:** Effective immediately, only contract extensions until end of 2026 is possible—no further purchases.
- **Migration Assistance:** Customers may continue to use QIALink; however, our team is available to support you with identifying alternative interface solutions. In this case, please contact QIAGEN Technical Service at support.qiagen.com

We appreciate your understanding and continued partnership. If you have any questions or need assistance during this transition, please do not hesitate to contact your local QIAGEN sales representative or visit www.qiagen.com

Best regards,

The QIALink Team

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