



October 2025

Important Note

QIAcuityDx® Four

Dear valued QIAGEN customer,

Thank you for supporting our product, QIAcuity Dx Four (cat. no. 911060).

This letter is to inform you that the QIAcuityDx System has a minor bug introduced in version 1.1.1, which has a planned fix in version 1.2.0 of the Suite software.

This bug only affects users who manually recalculate concentrations using partition data (i.e., valid & negative partitions) from the user interface or exported *.csv files. For clarity, the concentration values provided as cp/ μ L reported on the user interface (software) and in exported *.csv file formats are correct. In the unlikely event you are using the negative as well as the valid partition values to manually recalculate target concentrations per well, minor variation may appear.

After an internal review to assess impact, the following information is the result of (only) when the concentration was manually recalculated:

- Less than 5% of nanoplates displayed more than a 1% decrease (range: 1–4%) in valid/negative partitions, and in concentration
- Less than 1% of nanoplates displayed more than a 10% reduction in valid/negative partitions, and in concentration. However, this higher variation was attributable to use of a non-optimized assay that would not have passed a Quality Control (QC) assessment.

Based on the above information, QIAGEN strongly recommends using the concentration value provided by QIAcuityDx Suite either on the graphical user interface or in *.csv exports.

Should you encounter other problems or issues, you can reach out to our QIAGEN Technical Service team at support.qiagen.com

Sincerely,

The QIAGEN team.

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