

March 2023

## Important Note

# QIAquant<sup>®</sup> Software Update to Q-Rex

Dear valued customer,

We would like to inform you that a new software, the Q-Rex software, is available for your QIAquant instrument. This update unifies the performance of the QIAquant instruments with the analytical capabilities of our proven Q-Rex software. We would like to encourage you to update your system to the Q-Rex software.

The Q-Rex software is available in two versions, as desktop and touch, to match your QIAquant instrument. Both versions facilitate experiment setup and data acquisition, while the desktop version of Q-Rex further enables data analysis, report generation, and data export. Q-Rex supports all current state-of-the-art real-time analysis procedures from basic to advanced algorithms.

To update your QIAquant instrument, please follow these instructions:

- Go to the QIAquant product page on [qiagen.com](https://www.qiagen.com)
- Go to the Resources section
- Find the Q-Rex Software under Operating Software:
  - Q-Rex Software 2.0 is the desktop version
  - Q-Rex Touch Software Install is to update the integrated tablet to the Q-Rex Touch Software (only applicable for QIAquant 96 instruments)
  - Q-Rex Analysis Plug-ins is for expanding the functionality of Q-Rex to your needs

- Download the Q-Rex Software and, if applicable, the Q-Rex Touch Software Install and Q-Rex Analysis Plug-ins

For installation of the desktop version of Q-Rex, please refer to the *Q-Rex Software User Manual*. The user manual can be found under the Resource section of the QIAquant product page.

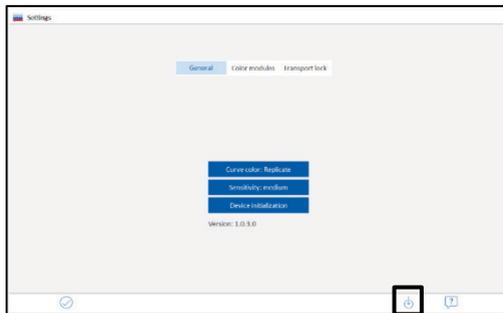
For installation of the Q-Rex Touch Software, please follow these instructions:

1. Extract the "QIAquant 96 Touch Software Install.exe" file out of the downloaded "Q-Rex Touch Software Install.zip" file.

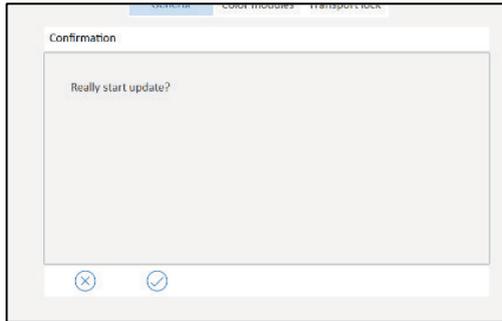
**Note:** The file "QIAquant 96 Touch Software Install.exe" updates the QIAquant 96 Touch Software to the Q-Rex Touch Software. Please note that a reset to the QIAquant 96 Touch Software can only be performed by QIAGEN® customer service personnel or by persons authorized by QIAGEN.

2. Copy the .exe file to the root folder of a USB stick.
3. Insert USB stick into your QIAquant 96 instrument.

Within the QIAquant Touch Software, go to **Options > General** and press the update button at the bottom right corner.



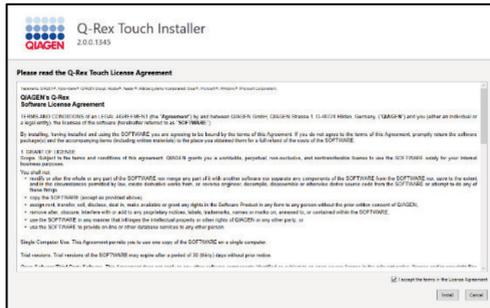
4. A pop-up window will appear for update confirmation.



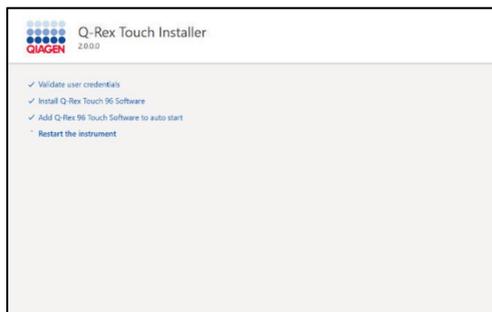
5. Confirm to start the update.

6. The screen will turn white, and the Q-Rex Touch Installer will start.

7. Accept the License Agreement terms to continue installation.



8. The software will be installed, and the progress of installation can be viewed.



9. Upon successful installation, the instrument will restart and the Q-Rex Touch Software will start automatically.

10. Upon the first login, enter admin as username and leave the password field empty.

11. After login, you will be prompted to enter a new password before you can continue.

More information on the Q-Rex software can be found on the QIAquant product page on [qiagen.com](https://www.qiagen.com).

In case you have any questions, please do not hesitate to contact us.

Best regards,

QIAGEN

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