

November 2025

## Important Note

### Support Period of Windows® 10 IoT Enterprise LTSC Versions Provided with QIAcuity® Notebooks

Dear valued customer,

While Microsoft® discontinued support for Windows 10 consumer versions on October 14, 2025, and no longer provides updates for this version of the operating system (OS), the Windows 10 IoT Enterprise LTSC versions that QIAGEN shipped and installed with the QIAcuity notebooks are not affected. These Long-Term Support Channel (LTSC) versions of the Windows 10 OS offer mainstream support with security updates and non-security updates and an extended support for security updates.

The support period depends on the version of Windows 10 IoT Enterprise LTSC that you received with your notebook. Please refer to the table below for information on the respective support end date. The version of the notebook can be determined using the HP® notebook model name.

| Material number | Description                      | HP Notebook model    | Windows version                     | Extended support end date |
|-----------------|----------------------------------|----------------------|-------------------------------------|---------------------------|
| 911100          | NOTEBOOK, QIACUITY ONE           | HP Zbook Fury 15u G6 | Windows 10 IoT Enterprise LTSC 2019 | January 9, 2029           |
| 911104          | NOTEBOOK, QIACUITY FOUR          | HP Zbook Fury 17 G6  | Windows 10 IoT Enterprise LTSC 2019 | January 9, 2029           |
| 9026941         | NOTEBOOK, QIACUITY ONE V2        | HP ZBook Fury 15 G7  | Windows 10 IoT Enterprise LTSC 2019 | January 9, 2029           |
| 9026942         | NOTEBOOK, QIACUITY FOUR/EIGHT V2 | HP ZBook Fury 17 G7  | Windows 10 IoT Enterprise LTSC 2019 | January 9, 2029           |
| 9027389         | NOTEBOOK, QIACUITY ONE V3        | HP ZBook Fury 15 G8  | Windows 10 IoT Enterprise LTSC 2021 | January 13, 2032          |
| 9027390         | NOTEBOOK, QIACUITY FOUR/EIGHT V3 | HP ZBook Fury 17 G8  | Windows 10 IoT Enterprise LTSC 2021 | January 13, 2032          |

Information about available service updates can be obtained from the Microsoft support center websites.

Note that as per shipment of the QIAcuity notebooks, automatic Windows updates are disabled to ensure that the QIAcuity Software Suite operates under a fixed configuration of the operating system. To allow for any security updates, this setting need to be enabled. Please contact your local IT administrator for instructions.

Best regards,

QIAGEN

Trademarks: QIAGEN®, Sample to Insight®, QIAcuity® (QIAGEN); Microsoft®, Windows® (Microsoft Corporation) ; HP® (HP Development Company, L.P.). Registered names, trademarks, etc. used in this document, even when not specifically marked as such, are not to be considered unprotected by law.  
11/2025 HB-3771-001 © 2025 QIAGEN, all rights reserved.