



Important Note

October 2022

EZ2[®] Instrument Hood

Dear valued EZ2 Instrument customer,

This note is to share with you an important piece of information that you must consider when working with your EZ2 instrument:

Please ensure that the instrument hood is closed when starting the instrument. This is required to facilitate a seamless initiation of the software. If the instrument hood is not closed upon starting the instrument, it can lead to heater fuse error. If the error occurs, it can be cleared by restarting the instrument to return to normal state.

Note that we are working to fix the issue and it does not pose a risk to operation. QIAGEN will look to release a software update in due course that corrects the issue so that this measure will not be required anymore with upcoming software versions.

For detailed instructions on how to use the EZ2 instruments, refer to the *EZ2 Connect and EZ2 Connect Fx User Manual*, which can be found on the EZ2 Connect webpage at www.qiagen.com/products/ez2-connect/.

In case you have any questions, please reach out to QIAGEN Technical Services or your local QIAGEN representative.

Best regards,

QIAGEN

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