



Get reliable results, cost control and peace of mind with a QIAGEN® Full Service Agreement

Keep your instrument well maintained for reliable, repeatable results. Let our certified QIAGEN specialists service your instrument so you can get the most out of your investment. Unlimited repairs and an annual Preventive Maintenance (PM) / Inspection Service increase instrument life span and durability. Predicted costs help to put your mind at ease.

Full Service Agreement includes:



1 (one) Preventive Maintenance (PM)/ Inspection Service per agreement year



Cost included **for all labor, travel and parts**

- Unlimited repairs
- 1 (one) PM/ Inspection Service



Unlimited on-site repair, or at a Regional Repair Center(RRC)* during agreement period, with loaner instruments**



Two business days response time for on-site visits, **extended** technical support provided by QIAGEN experts



GMP-/GLP-compliant report included



* Available for select instruments only.

** Loaner equipment is only available for select instruments. Subject to availability.

Ordering Information

Product	Cat. no.	Product	Cat. no.
EZ1 [®] , Full Agreement	9237721	QIAcuity One 5Plex, Full Agreement	9245363
EZ2 [®] Connect, Full Agreement	9245570	QIAgility [®] , Full Agreement	9241763
GeneRead QIAcube [®] , Full Agreement	9243846	QIAquant [®] 384, Full Agreement	9245384
NeuMoDx 96, Full Agreement*	9245213	QIAquant 96, Full Agreement	9245380
NeuMoDx 288, Full Agreement*	9245215	QIAstat-Dx [®] Analytical Module, Full Agreement	9245277
PyroMark [®] Q24, Full Agreement	9241822	QIAstat-Dx Analyzer 1.0, Full Agreement	9245278
PyroMark Q48, Full Agreement	9244446	QIAstat-Dx Operational Module, Full Agreement	9245261
PyroMark Q96 ID, Full Agreement	9241823	QIASymphony [®] AS, Full Agreement	9244819
QIAamplifier [®] , Full Agreement	9245375	QIASymphony Rotor-Gene Q, Full Agreement	9242763
QIAcube Connect, Full Agreement	9245208	QIASymphony SP AS, Full Agreement	9242507
QIAcube HT, Full Agreement	9241769	QIASymphony SP, Full Agreement	9241207
QIAcube, Full Agreement	9242700	QIAxcel [®] , Full Agreement	9242699
QIAcuity [®] Eight, Full Agreement	9245365	QIAxcel Connect, Full Agreement, Depot	9245754
QIAcuity Four, Full Agreement	9245364	Rotor-Gene [®] Q 2plex, Full Agreement	9244991
QIAcuity One 2Plex, Full Agreement	9245362	Rotor-Gene Q, Full Agreement	9242698

* NeuMoDx agreements include 2 PMs per agreement year.
Not all services are available in all countries.



For more information about QIAGEN services go to our webpage
www.qiagen.com/instrument-services

For up-to-date licensing information and product-specific disclaimers, see the respective QIAGEN kit handbook or user manual. QIAGEN kit handbooks and user manuals are available at www.qiagen.com or can be requested from QIAGEN Technical Services or your local distributor.

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Ordering
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