



Important Note

July 2023

QIAcube Connect Software Version 1.3 Update

Dear valued customer,

QIAGEN® is dedicated to meeting the needs of our customers, and we continually strive to provide you with the best value in products and services. In this context, we would like to inform you that QIAcube® Connect's latest software version (1.3) provides user interface and user experience improvements, and solves minor issues found in the previous version.

QIAcube Connect is designed in a way that allows users to upgrade the instrument to the latest software themselves, as described in the instrument's user manual.

Shaker load check

Please note that this software release includes improvements to the shaker load check algorithm. Although unlikely, the shaker load check may have intermittent issues after the update and a service visit may be required to ensure the shaker load check is working to specification. A rollback to the previous software is possible without our assistance.

If you have further questions, please contact your local QIAGEN representative or contact our Technical Support Center at www.qiagen.com/support/technical-support

Best regards,

QIAGEN

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