

Important Note

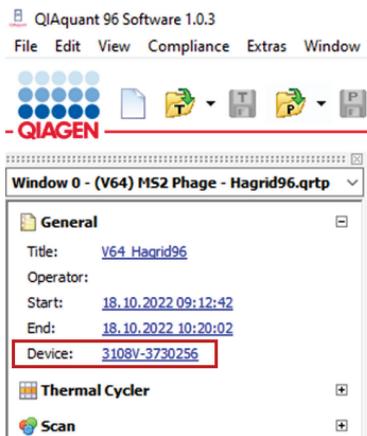
Q-Rex Software compatibility with QIAquant®

Dear valued customer,

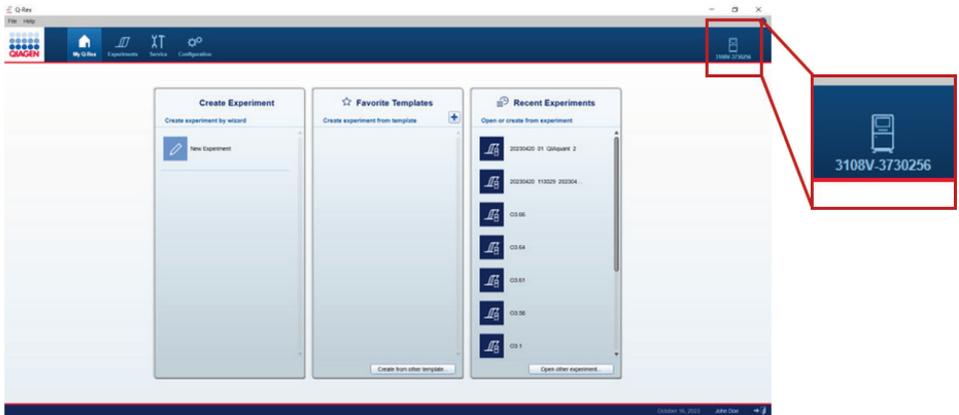
QIAGEN® recently released the Q-Rex Software as new software for the QIAquant instruments. This update unifies the performance of the QIAquant instruments with the analytical capabilities of our proven Q-Rex Software.

This letter is to inform you that the Q-Rex Software is only fully compatible with the newer version of the QIAquant instruments that contain the serial number prefix 3108.

The serial number can be found on the type plate at the back of the instrument or within the PC software upon connection with the instrument.



Serial number displayed within the QIAquant Software (when a recorded run is opened).



Serial number displayed within the Q-Rex Software.

For QIAquant instruments with the serial number prefix 3107, we recommend using the QIAquant Software. When using the Q-Rex Software with 3107 instruments, limitations within the data analysis might occur. The limitations affect the crosstalk correction within the Q-Rex Software, that is recommended to be used when using neighboring channels for acquisition, as it has been optimized for the QIAquant instruments with serial number prefix 3108.

If you have further questions, please contact your local QIAGEN representative or contact our Technical Support Center at www.qiagen.com/support/technical-support

Best regards,

QIAGEN

Trademarks: QIAGEN®, Sample to Insight®, QIAquant® (QIAGEN Group). Registered names, trademarks, etc. used in this document, even when not specifically marked as such, are not to be considered unprotected by law.

10/2023 HB-3506-001© 2023 QIAGEN, all rights reserved.