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# *artus*<sup>®</sup> HSV-1 /2 QS-RGQ Kit Handbook

Qualitative in vitro diagnostics

For use with QIASymphony<sup>®</sup> SP/AS and Rotor-Gene<sup>®</sup> Q  
instruments

Version 1



4500363



QIAGEN GmbH, QIAGEN Strasse 1, D-40724 Hilden



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# Intended Use

The *artus* HSV-1/2 QS-RGQ Kit is an in vitro nucleic acid amplification test for the qualitative detection of human herpes simplex virus 1 and 2 DNA from human cerebrospinal fluid (CSF) and plasma. This diagnostic test kit utilizes the polymerase chain reaction (PCR) and is configured for use with the QIASymphony SP/AS and Rotor Gene Q instruments.

For more information about specific human biological samples with which the kit has been validated, see the Application Sheets, available online at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx).

QIAGEN continues to develop and validate further applications for *artus* QS-RGQ Kits, such as use with additional sample types.

The most current version of this handbook and associated Application Sheets are available online at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx).

The *artus* HSV-1/2 QS-RGQ Kit is intended for use in conjunction with clinical presentation and other laboratory markers for disease prognosis.

As QIAGEN continuously monitors the assay's performance and validates new claims, the users are required to ensure that they work with the latest revision of the instruction for use.

**Note:** Before test execution, check availability of new electronic labeling revisions at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx).

All kits can be used with the respective instruction elements as long as the version number of the handbook and other labeling information matches with the kit version number. The version number is visible on each kit box label. QIAGEN ensures compatibility between all test kit lots under the same version number.

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# Summary and Explanation

The *artus* HSV-1/2 QS-RGQ Kit constitutes a ready-to-use system for the detection of HSV-1 and HSV-2 DNA using polymerase chain reaction (PCR) on Rotor Gene Q instruments with sample preparation and assay setup using the QIAAsymphony SP/AS instruments.

## Pathogen Information

Herpes simplex virus (HSV) is found in lesion fluids, saliva, cerebrospinal fluid (CSF) and vaginal secretions. It is transmitted primarily by direct contact with lesions and via sexual intercourse, as well as perinatally. Lesions on the skin and mucous membranes of the mouth and genitals characterize most HSV-positive cases. HSV infection can be either primary (>90% of these cases are asymptomatic) or recurrent (secondary).

Primary infection with HSV-1 can lead to, among others, gingivostomatitis, eczema herpeticum, keratoconjunctivitis and encephalitis; primary HSV-2 infection occurs as, among others, vulvovaginitis, meningitis and generalized herpes in newborns. The primary symptoms of a secondary infection are skin lesions in the nose, mouth and genital regions. Even more severe are the recurrent forms of keratoconjunctivitis and meningitis.

## Principle of the Procedure

The HSV-1/2 RG Master contains reagents and enzymes for the specific amplification of a 154 bp region of the HSV-1 and HSV-2 genomes, and for the direct detection of the specific amplicon in fluorescence channels Cycling Green and Cycling Orange of the Rotor Gene Q.

In addition, the *artus* HSV-1/2 QS-RGQ Kit contains a second heterologous amplification system to identify possible PCR inhibition. This is detected as an internal control (IC) in fluorescence channel Cycling Yellow of the Rotor Gene Q. The detection limit of the analytical HSV-1/2 PCR is not reduced. External positive controls (HSV-1 RG PC and HSV-2

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RG PC) are supplied. For further information, see the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx)

The negative control (Water, PCR grade) monitors the PCR for contamination and is referred to as **NTC** (no template control) in the QIASymphony software.

## Assay Control Sets and Assay Parameter Sets

Assay Control Sets are the combination of a protocol plus additional parameters, such as internal control, for sample purification on the QIASymphony SP. A default Assay Control Set is preinstalled for each protocol.

Assay Parameter Sets are the combination of an assay definition with additional parameters defined, such as replicate count and number of assay standards, for assay setup on the QIASymphony AS.

For integrated runs on the QIASymphony SP/AS, the Assay Parameter Set is directly linked to an upfront Assay Control Set specifying the associated sample purification process.

# Materials Provided

## Kit contents

<b>artus HSV-1/2 QS-RGQ Kit</b>			<b>(24)</b>
<b>Catalog number</b>			<b>4500363</b>
<b>Number of reactions</b>			<b>24</b>
<b>Cap color</b>	<b>Component name</b>	<b>Symbol</b>	<b>Amount</b>
Blue	HSV-1/2 RG Master	<b>MASTER</b> §	3 x 300 µl
Yellow	HSV-1/2 Mg-Sol*	<b>MG-SOL</b> §	600 µl
Red	HSV-1 RG PC† (100 copies/µl)		200 µl
Brown	HSV-2 RG PC† (100 copies/µl)		200 µl
Green	HSV-1/2 RG IC‡	<b>IC</b> §	1000 µl
White	Water (PCR grade)		1000 µl
Handbook			1

\* Magnesium solution.

† Positive control.

‡ Internal control.

§ See page 26 for a symbols list and definitions.

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# Materials Required but Not Provided

**Important:** Make sure that instruments used in this procedure have been checked and calibrated according to the manufacturer's recommendations.

## General laboratory equipment

- Adjustable pipets and sterile pipet tips with filters
- Vortex mixer
- Water bath capable of incubation at 37°C
- Benchtop centrifuge with rotor for 2 ml reaction tubes capable of centrifugation at 6800 x *g*.

## Additional equipment and materials for sample preparation

- QIASymphony SP (module of QIASymphony RGQ) (cat. no. 9001297)
- QIASymphony AS (module of QIASymphony RGQ) (cat. no. 9001301)
- QIASymphony software version 4.0
- QIASymphony DSP Virus/Pathogen kit (cat. no. 937036 or 937055)

## Additional equipment for PCR

- Rotor-Gene Q MDx 5plex HRM or Rotor-Gene Q 5plex HRM instrument (module of QIASymphony RGQ)
- Rotor-Gene Q software version 2.1, or higher

**Note:** Additional information about materials required for specific applications is contained in the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx).

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# Warnings and Precautions

For in vitro diagnostic use

## Safety information

When working with chemicals, always wear a suitable lab coat, disposable gloves and protective goggles. For more information, consult the appropriate safety data sheets (SDSs). These are available online in PDF format at [www.qiagen.com/safety](http://www.qiagen.com/safety) where you can find, view and print the SDS for each QIAGEN kit and kit component.

For safety information for the purification kit used, refer to the applicable kit handbook. For safety information regarding instrument modules, refer to the applicable instrument user manual.

Discard sample, liquid and assay waste according to your national and local safety and environmental regulations.

## General precautions

Always pay attention to the following:

- Use sterile pipet tips with filters.
- During manual steps, keep tubes closed when possible and avoid contamination.
- Thaw all components thoroughly at room temperature (15–25°C) before starting an assay.
- When thawed, mix the components (by pipetting repeatedly up and down or by pulse vortexing) and centrifuge briefly. Ensure that no foam or bubbles are present in the reagent tubes.
- Do not mix components from kits with different lot numbers.

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- Make sure that the required adapters are precooled to 2–8°C.
  - Work quickly and keep PCR reagents on ice or in the cooling block before loading.
  - Proceed continuously from one part of the workflow to the next. Do not exceed 30 minutes of transfer time between each module (QIASymphony SP to QIASymphony AS to Rotor-Gene Q).

## Reagent Storage and Handling

The components of the *artus* HSV-1/2 QS-RGQ Kit should be stored at –15°C to –30°C and are stable until the expiration date stated on the label. Repeated thawing and freezing (>2x) should be avoided, as this may reduce assay performance. If the reagents are to be used only intermittently, they should be frozen in aliquots. Storage at 2–8°C should not exceed a period of 5 hours.

## Specimen Handling and Storage

Information about specimen handling and storage for specific applications is contained in the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pckitce.aspx](http://www.qiagen.com/products/artushsv-12pckitce.aspx).

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# Viral DNA Purification

The *artus* HSV-1/2 QS-RGQ Kit has been validated with a viral DNA purification step performed on the QIAAsymphony SP using a QIAAsymphony DSP Virus/Pathogen kit. See the *QIAAsymphony DSP Virus/Pathogen Handbook* for all the information on how to prepare the reagent cartridge for the sample purification step on the QIAAsymphony SP.

## Using an internal control and carrier RNA (CARRIER)

Using QIAAsymphony DSP Virus/Pathogen kits in combination with the *artus* HSV-1/2 QS-RGQ Kit requires introduction of the internal control (HSV-1/2 RG IC) into the purification procedure to monitor the efficiency of sample preparation and downstream assay. In addition, QIAAsymphony DSP Virus/Pathogen kits may require the preparation of carrier RNA (CARRIER).

For specific information regarding the internal control and the use of carrier RNA (CARRIER), see the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx).

## Yields of nucleic acids

Eluates prepared with carrier RNA (CARRIER) may contain much more carrier RNA (CARRIER) than target nucleic acids. We recommend using quantitative amplification methods to determine yields.

## Storing nucleic acids

For short-term storage of up to 24 hours, we recommend storing purified nucleic acids at 2–8°C. For long-term storage of over 24 hours, we recommend storage at –20°C.

## Getting started on the QIASymphony SP/AS instruments

1. Close all drawers and the hoods.
2. Switch on the QIASymphony SP/AS instruments, and wait until the **Sample Preparation** screen appears and the initialization procedure has finished.
3. Log into the instrument (drawers will unlock).

## DNA isolation and assay setup on the QIASymphony SP/AS

The following description is a general protocol for using QIASymphony DSP Virus/Pathogen kits. Detailed information for a specific application, including volumes and tubes, is provided in the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pcrkitce.aspx](http://www.qiagen.com/products/artushsv-12pcrkitce.aspx).

### Important points before starting

- Make sure that you are familiar with operating the QIASymphony SP/AS instruments. Refer to the user manuals supplied with your instruments and the most current versions available online at [www.qiagen.com/products/qiasymphonyrgq.aspx](http://www.qiagen.com/products/qiasymphonyrgq.aspx) for operating instructions.

- Before using a reagent cartridge (RC) for the first time, check that Buffers QSL2 and QSB1 in the cartridge (RC) do not contain a precipitate.

If necessary, remove the troughs containing Buffers QSL2 and QSB1 from the reagent cartridge (RC) and incubate for 30 minutes at 37°C with occasional shaking to dissolve precipitate. Make sure to replace the troughs in the correct positions. If the reagent cartridge (RC) is already pierced, make sure that the troughs are sealed with Reuse Seal Strips and incubate the complete reagent cartridge (RC) for 30 minutes at 37°C with occasional shaking in a water bath.

- Avoid vigorous shaking of the reagent cartridge (RC) otherwise foam may be generated, which can lead to liquid level detection problems.
- Work quickly and keep PCR reagents on ice or in the cooling block before loading.

- The reagent volumes are optimized for 24 reactions per kit per run.
- Before each use, all reagents need to be thawed completely, mixed (by repeated up and down pipetting or by quick vortexing), and centrifuged for at least 3 seconds at 6800 x g. Avoid foaming of the reagents.
- Eluates from the sample preparation and all components of the *artus* HSV-1/2 QS-RGQ Kit have been shown to be stable onboard the instrument for at least the normal time required for sample purification for 96 samples and assay setup of 72 assays, including up to 30 minutes transfer time from the QIASymphony SP to the QIASymphony AS and up to 30 minutes transfer time from the QIASymphony AS to the Rotor-Gene Q.

### Things to do before starting

- Prepare all required mixtures. If needed, prepare mixtures containing carrier RNA (CARRIER) and internal controls just before starting. For more information, see the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx).
- Before starting the procedure, ensure that the magnetic particles are fully resuspended. Vortex the trough containing the magnetic particles vigorously for at least 3 minutes before first use.
- Before loading the reagent cartridge (RC), remove the cover from the trough containing the magnetic particles and open the enzyme tubes. Make sure that the enzyme rack has been equilibrated to room temperature (15–25°C).
- Make sure that the piercing lid (PL) is placed on the reagent cartridge (RC) and the lid of the magnetic-particle trough has been removed or, if using a partially used reagent cartridge (RC), make sure the Reuse Seal Strips have been removed.
- If samples are bar coded, orient samples in the tube carrier so that the bar codes face the bar code reader within the “Sample” drawer at the left side of the QIASymphony SP.

## QIASymphony SP setup

1. Close all drawers and the hoods of the QIASymphony SP/AS instruments.
2. Switch on the instruments, and wait until the **Sample Preparation** screen appears and the initialization procedure has finished.

The power switch is located at the bottom-left corner of the QIASymphony SP.

3. Log in to the instruments.
4. Prepare the following drawers according to the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx).

- “Waste” drawer  
When prepared, perform an inventory scan.
- “Eluate” drawer  
When prepared, perform an inventory scan.
- “Reagents and Consumables” drawer  
When prepared, perform an inventory scan.
- “Sample” drawer

5. Using the **Integrated run** setup on the QIASymphony touchscreen, enter the required information for each batch of samples to be processed.
6. Select an Assay Parameter Set for the run, and assign it and the corresponding AS batch to the samples.

Information about the Assay Parameter Set and preselected elution volume is provided on the relevant Application Sheet.

For more information about integrated runs on the QIASymphony SP/AS, see the instrument user manuals.

7. When setting up an integrated run, check for correct assignment of sample labware, sample type (sample, EC+ and EC-) and volumes.

Information about consumables and components to load in each drawer is provided on the relevant Application Sheet.

8. After information about all batches of the integrated run has been entered, click the **Ok** button to exit the **Integrated run** setup.
9. The status of all batches within the overview of the integrated run changes from **LOADED** to **QUEUED**. As soon as one batch is queued the **Run** button appears. Press the **Run** button to start the procedure.  
All processing steps are fully automated.

### QIASymphony AS setup

1. After queuing an integrated run, open the QIASymphony AS drawers. The required components to be loaded are shown on the touchscreen.
2. Always make sure to do the following before the integrated run:
  - Insert the tip chute
  - Discard the tip disposal bag
  - Install an empty tip disposal bag
3. Define and load assay rack(s).  
Assay rack(s) in precooled adapter(s) are loaded onto the "Assay" slot(s).  
Information about the assay racks is provided on the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pckitce.aspx](http://www.qiagen.com/products/artushsv-12pckitce.aspx).
4. Check the temperature of the cooling positions.  
When the target cooling temperatures are reached, the small asterisk next to each slot will appear green.
5. Combine all tubes of HSV-1/2 RG Master in a single kit into one tube before use.  
**Note:** Viscous reagents can be difficult to handle with manual pipets. Make sure to transfer the entire volume of the HSV-1/2 RG Master in the tube.
6. Fill each reagent tube with the required volume of appropriate reagent according to the loading information given by the instrument software.  
**Note:** Before each use, all reagents need to be thawed completely, mixed (by repeated up and down pipetting or by quick vortexing), and centrifuged for at least 3 seconds at

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6800 x g. Avoid bubbles or foaming, which could cause detection errors. Work quickly and keep PCR components on ice or in the cooling block before loading.

7. Load the reagent rack, and place the reagent tubes, without lids, into the appropriate positions of precooled adapters for reagents according to the relevant Application Sheet.
8. Load disposable filter-tips into the “Eluate and Reagents” and “Assays” drawers according to the required number of each tip type indicated on the relevant Application Sheet.
9. Close the “Eluate and Reagents” and “Assays” drawers.
10. Upon closing each drawer, press **Scan** to start the inventory scan for each drawer.

The inventory scan checks the slots, adapters, filter-tips and the tip chute, as well as the correct loading of specific reagent volumes. If required, correct any errors.

The assay setup will start automatically after the purification step on the QIASymphony SP is completed and the eluate racks are transferred to the QIASymphony AS.

11. After the run is finished, press **Remove** in the assay setup **Overview** screen. Open the “Assays” drawer and unload the assay rack(s).
12. Download the result and cyclor files.
13. If multiple batches on the QIASymphony AS are configured in an integrated run, reload the QIASymphony AS drawers, starting at step 1.
14. Proceed to “PCR on the Rotor-Gene Q”, page 17.
15. Perform the regular maintenance of the QIASymphony AS during the PCR run on the Rotor-Gene Q or later.

Since the workflow is an integrated operation, clean all instruments at the end of the completed workflow.

Follow the maintenance instructions in the *QIASymphony SP/AS User Manual — General Description*. Make sure to carry out maintenance regularly to minimize the risk of cross-contamination.

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# PCR on the Rotor-Gene Q

## Important points before starting

- Take time to familiarize yourself with the Rotor-Gene Q instrument before starting the protocol. See the instrument user manual.
  - Make sure that both positive controls as well as at least one negative control (Water, PCR grade) are included per PCR run.
1. Close the PCR tubes, and place them in the 72-Well Rotor of the Rotor-Gene Q.
  2. Make sure to transfer the Rotor-Gene Q 4-strip tubes in the correct orientation so that the position indices of the cooling adapter and the rotor match.
  3. Make sure that the locking ring (accessory of the Rotor-Gene Q instrument) is placed on top of the rotor to prevent accidental opening of the tubes during the run.
  4. Transfer the cycler file from the QIA Symphony AS to the Rotor Gene Q computer.
  5. For the detection of HSV-1/2 DNA, create a temperature profile and start the run according to the relevant Application Sheet at **[www.qiagen.com/products/artushsv-12pcrkitce.aspx](http://www.qiagen.com/products/artushsv-12pcrkitce.aspx)**.  
Software-specific information about programming the Rotor-Gene Q is provided in the relevant Protocol Sheet *Settings to run artus QS RGQ Kits* at **[www.qiagen.com/products/artushsv-12pcrkitce.aspx](http://www.qiagen.com/products/artushsv-12pcrkitce.aspx)**.

# Interpretation of Results

See the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pckitce.aspx](http://www.qiagen.com/products/artushsv-12pckitce.aspx) for detailed information about interpretation of results.

## Troubleshooting guide

This troubleshooting guide may be helpful in solving any problems that may arise. For contact information, see back cover or visit [www.qiagen.com](http://www.qiagen.com).

### Comments and suggestions

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#### General handling

Error message displayed on the touchscreen	If an error message is displayed during an integrated run, refer to the user manuals supplied with your instruments.
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#### Precipitate in reagent trough of opened cartridge of the QIA Symphony DSP

##### Virus/Pathogen kit

a) Buffer evaporation	Excessive evaporation may lead to increased salt concentration or decreased alcohol concentrations in buffers. Discard reagent cartridge (RC). Make sure to seal buffer troughs of a partially used reagent cartridge (RC) with Reuse Seal Strips when not being used for purification.
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## Comments and suggestions

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- b) Storage of reagent cartridge (RC)
- Storage of reagent cartridge (RC) under 15°C may lead to formation of precipitates. If necessary, remove the troughs containing Buffers QSL2 and QSB1 from the reagent cartridge (RC) and incubate in a water bath at 37°C for 30 minutes with occasional shaking to dissolve precipitate. Make sure to replace the troughs in the correct positions. If the reagent cartridge (RC) is already pierced, make sure that the troughs are reclosed with Reuse Seal Strips and incubate the complete reagent cartridge (RC) in a water bath at 37°C for 30 minutes with occasional shaking.

### Low yield of nucleic acids

- a) Magnetic particles were not completely resuspended
- Before starting the procedure, ensure that the magnetic particles are fully resuspended. Vortex for at least 3 minutes before use.
- b) Frozen samples were not mixed properly after thawing
- Thaw frozen samples with mild agitation to ensure thorough mixing.
- c) Carrier RNA (CARRIER) not added
- Reconstitute carrier RNA (CARRIER) in Buffer AVE (AVE) or ATE (ATE) and mix with appropriate volume of Buffer AVE (AVE) or ATE (ATE) as described in the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx). Repeat the purification procedure with new samples.

### Comments and suggestions

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- d) Degraded nucleic acids      Samples were stored incorrectly or subjected to too many freeze–thaw cycles. Repeat the purification procedure with new samples.
- e) Incomplete sample lysis      Before use, check that Buffer QSL2 and QSB1 do not contain precipitates. If necessary, remove the troughs containing Buffers QSL1 and QSB1 from the reagent cartridge (RC) and incubate for 30 minutes at 37°C with occasional shaking to dissolve precipitate. If the reagent cartridge (RC) is already pierced, make sure that the troughs are reclosed with Reuse Seal Strips, and incubate the complete reagent cartridge (RC) for 30 minutes at 37°C with occasional shaking in a water bath.
- f) Clogging of pipet tip due to insoluble material      Insoluble material was not removed from the sample prior to starting the QIAasymphony purification procedure.  
To remove insoluble material for viral applications, centrifuge the sample at 3000 x *g* for 1 minute, and transfer the supernatant to a new sample tube.

## Comments and suggestions

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### QIASymphony AS detects insufficient Master

Not all of the Master transferred to tube

Combine all tubes of HSV-1/2 RG Master in a single kit into one tube before use. Viscous reagents can be difficult to handle with manual pipets. Make sure to transfer the entire volume of the Master in the tube.

For viscous reagents, we recommend aspirating an extra volume of 5% when using manual pipets (e.g., adjust the pipet to 840  $\mu$ l for an 800  $\mu$ l volume).

Alternatively, after slowly dispensing the liquid and performing a blowout at the target tube's wall, remove the tip from the liquid, release the pipet plunger, and wait for an additional 10 seconds. Residual liquid will flow down the tip and can be blown out by pressing the pipet plunger a second time. The use of PCR grade filter-tips labeled as "low retention" can improve the recovery of liquid.

### No signal with positive controls (HSV-1 RG PC and HSV-2 RG PC) in fluorescence channel Cycling Green or Cycling Orange

- a) The selected fluorescence channel for PCR data analysis does not comply with the protocol  
For data analysis, select the fluorescence channels Cycling Green and Cycling Orange for the analytical HSV-1/2 PCR and the fluorescence channel Cycling Yellow for the internal control PCR.
- b) Incorrect programming of the temperature profile of the Rotor-Gene Q instrument  
Compare the temperature profile with the protocol. See the relevant Application Sheet and Protocol Sheet at [www.qiagen.com/products/artushsv-12pckitce.aspx](http://www.qiagen.com/products/artushsv-12pckitce.aspx).

## Comments and suggestions

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- c) Incorrect configuration of the PCR      Make sure that assay setup was performed correctly and that the correct Assay Parameter Set was used. Repeat the PCR, if necessary. See the relevant Application Sheet at [www.qiagen.com/products/artushsv-12pcrkite.aspx](http://www.qiagen.com/products/artushsv-12pcrkite.aspx).
- d) The storage conditions for one or more kit components did not comply with the instructions given in "Reagent Storage and Handling", page 10.      Check the storage conditions and the expiration date on the kit label of the reagents and use a new kit, if necessary.
- e) The *artus* HSV-1/2 QS-RGQ Kit has expired      Check the storage conditions and the expiration date on the kit label of the reagents and use a new kit, if necessary.

### **Weak or no signal of the internal control of a negative sample subjected to purification using the QIASymphony DSP Virus/Pathogen kit in fluorescence channel Cycling Yellow and simultaneous absence of a signal in channel Cycling Green or Cycling Orange**

- a) The PCR conditions do not comply with the protocol      Check the PCR conditions (see above) and repeat the PCR with corrected settings, if necessary.
- b) The PCR was inhibited      Make sure that you use the validated isolation method (see "DNA isolation and assay setup on the QIASymphony SP/AS", page 12) and closely follow the instructions.

## Comments and suggestions

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- c) DNA was lost during extraction
- An absent signal of the internal control can indicate the loss of DNA during the extraction. Make sure that you use the validated isolation method (see “DNA isolation and assay setup on the QIA Symphony SP/AS”, page 12) and closely follow the instructions.
- See also “Low yield of nucleic acids”, above.
- d) The storage conditions for one or more kit components did not comply with the instructions given in “Reagent Storage and Handling”, (page 10)
- Check the storage conditions and the expiration date on the kit label of the reagents and use a new kit, if necessary.
- e) The *artus* HSV-1/2 QS-RGQ Kit has expired
- Check the storage conditions and the expiration date on the kit label of the reagents and use a new kit, if necessary.

## Comments and suggestions

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### Signals with the negative controls in fluorescence channel Cycling Green or Cycling Orange

- |   |   |
|---|---|
| a) Contamination occurred during preparation of the PCR | Repeat the PCR with new reagents in replicates.<br><br>If possible, close the PCR tubes directly after addition of the sample to be tested.<br><br>Make sure that work space and instruments are decontaminated at regular intervals. |
| b) Contamination occurred during extraction             | Repeat the extraction and PCR of the sample to be tested using new reagents.<br><br>Make sure that work space and instruments are decontaminated at regular intervals.  |

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# Quality Control

In accordance with QIAGEN's ISO-certified Quality Management System, each lot of *artus* HSV-1/2 QS-RGQ Kit is tested against predetermined specifications to ensure consistent product quality.

## Limitations

All reagents may exclusively be used in in vitro diagnostics.

The product is to be used by personnel specially instructed and trained in the in vitro diagnostics procedures only.

Strict compliance with the user manual is required for optimal PCR results.

Attention should be paid to expiration dates printed on the box and labels of all components. Do not use expired components.

Although rare, mutations within the highly conserved regions of the viral genome covered by the kit's primers and/or probe may result in underquantitation or failure to detect the presence of the virus in these cases. Validity and performance of the assay design are revised at regular intervals.

## Performance Characteristics

See [www.qiagen.com/products/artushsv-12pcrkitce.aspx](http://www.qiagen.com/products/artushsv-12pcrkitce.aspx) for performance characteristics of the *artus* HSV-1/2 QS-RGQ Kit.

# Symbols

The following table describes the symbols that may appear on the labeling or in this document.



<N>

Contains reagents sufficient for <N> reactions



Use by



In vitro diagnostic medical device



Catalog number



Lot number



Material number



Components



Contains



Number



Global Trade Item Number

**R<sub>n</sub>**

R is for revision of the Handbook and n is the revision number



Temperature limitation



Manufacturer



Consult instructions for use



Caution



Master



Magnesium solution



Quantitation Standard



Internal control

#### Document revision history

R7, November 2017

Cover subtitle corrected to "qualitative"; date added.

# Ordering Information

<b>Product</b>	<b>Contents</b>	<b>Cat. no.</b>
<i>artus</i> HSV-1/2 QS-RGQ Kit (24)	For 24 reactions: Master, Magnesium Solution, 2 Positive Controls, Internal Control, Water (PCR grade)	4500363
QIASymphony DSP Virus/Pathogen Midi Kit	For 96 preps (1000 µl each): includes 2 reagent cartridges and enzyme racks and accessories	937055
QIASymphony DSP Virus/Pathogen Mini Kit	For 192 preps (200 µl each): includes 2 reagent cartridges and enzyme racks and accessories	937036
QIASymphony RGQ System	QIASymphony SP, QIASymphony AS, Rotor-Gene Q MDx 5plex HRM, required accessories and consumables, installation and training	9001850

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