

January 2021

Important Note

Alternative options for the CD drive on the QIAcube® HT Notebook, Part Number 9026761

For customers using QIAcube HT instruments

Dear valued customer,

Due to the impact of the global pandemic on the availability of IT equipment, we are currently unable to provide notebook laptops with CD-ROM drives, which are required to run the CDs that come with the instrument and contain a copy of the Prep Manager Software and the user manual.

We therefore recommend to either use an external CD-ROM drive or download the software and user manual from our website, www.qiagen.com, available on the QIAcube HT product page, in the Product Resources section. You can find the QIAcube HT product page by typing "QIAcube HT" in the search bar. If the software is downloaded, please ensure that the antivirus software is up to date and that cybersecure practices are followed in accordance with the QIAcube HT User Manual.

If you have any further questions, or require any further support, please feel free to contact QIAGEN Technical Service.

Kind Regards,

QIAGEN

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