

July 2011

Rotor-Gene[®] SYBR[®] Green PCR Demo Handbook

For evaluation of the performance of the
Rotor-Gene Q



Sample & Assay Technologies

QIAGEN Sample and Assay Technologies

QIAGEN is the leading provider of innovative sample and assay technologies, enabling the isolation and detection of contents of any biological sample. Our advanced, high-quality products and services ensure success from sample to result.

QIAGEN sets standards in:

- Purification of DNA, RNA, and proteins
- Nucleic acid and protein assays
- microRNA research and RNAi
- Automation of sample and assay technologies

Our mission is to enable you to achieve outstanding success and breakthroughs. For more information, visit www.qiagen.com.

Contents

Kit Contents	4
Shipping and Storage	4
Product Use Limitations	4
Product Warranty and Satisfaction Guarantee	5
Technical Assistance	5
Safety Information	6
Quality Control	6
Introduction	7
Principle and procedure	7
Description of protocols	8
Equipment to Be Supplied by User	9
Protocols	
■ 1: Manual Reaction Setup	10
■ 2: Automated Reaction Setup Using the QIAgility	12
■ 3: Demonstration of Real-Time PCR on the Rotor-Gene Q	14
Ordering Information	22

Kit Contents

Rotor-Gene SYBR Green PCR Demo Kit	(80)
Catalog no.	204001
Number of 25 μl reactions	80
2x Rotor-Gene SYBR Green PCR Master Mix	1.7 ml
10x QuantiTect [®] Primer Assay for GPER*	1 tube
Standards 1–5 [†] (genomic DNA)	1 tube each
Unknown Samples 1 and 2 [‡] (genomic DNA)	1 tube each
Buffer TE	1.9 ml
RNase-Free Water	1.9 ml
Handbook	1

* Contains a mix of lyophilized forward and reverse primers which must be reconstituted using Buffer TE, as described below in “Shipping and Storage”.

[†] Five standards providing 2000, 1000, 500, 250, or 125 copies of target DNA per reaction.

[‡] Two unknown samples providing 500 or 250 copies of target DNA per reaction.

Shipping and Storage

The Rotor-Gene SYBR Green PCR Demo Kit is shipped on dry ice. The kit should be stored immediately upon receipt at -20°C in a constant-temperature freezer and protected from light. When the kit is stored under these conditions and handled correctly, performance is guaranteed until the expiration date (see the quality-control label inside the kit box). 2x Rotor-Gene SYBR Green PCR Master Mix can also be stored protected from light at $2-8^{\circ}\text{C}$ for up to 1 month without showing any reduction in performance.

10x QuantiTect Primer Assay can be stored either lyophilized or reconstituted at -20°C . To reconstitute the assay, briefly centrifuge the tube, add 1.1 ml Buffer TE, and mix by vortexing the tube 4–6 times; if necessary, gently warm the tube to help the primers dissolve. When stored under these conditions and handled correctly, the product can be kept for at least 18 months from date of receipt without reduction in performance.

Product Use Limitations

The Rotor-Gene SYBR Green PCR Demo Kit is intended for molecular biology applications. This product is not intended for the diagnosis, prevention, or treatment of a disease.

All due care and attention should be exercised in the handling of the products. We recommend all users of QIAGEN® products to adhere to the NIH guidelines that have been developed for recombinant DNA experiments, or to other applicable guidelines.

Product Warranty and Satisfaction Guarantee

QIAGEN guarantees the performance of all products in the manner described in our product literature. The purchaser must determine the suitability of the product for its particular use. Should any product fail to perform satisfactorily due to any reason other than misuse, QIAGEN will replace it free of charge or refund the purchase price. We reserve the right to change, alter, or modify any product to enhance its performance and design. If a QIAGEN product does not meet your expectations, simply call your local Technical Service Department or distributor. We will credit your account or exchange the product — as you wish. Separate conditions apply to QIAGEN scientific instruments, service products, and to products shipped on dry ice. Please inquire for more information.

A copy of QIAGEN terms and conditions can be obtained on request, and is also provided on the back of our invoices. If you have questions about product specifications or performance, please call QIAGEN Technical Services or your local distributor (see back cover or visit www.qiagen.com).

Technical Assistance

At QIAGEN, we pride ourselves on the quality and availability of our technical support. Our Technical Service Departments are staffed by experienced scientists with extensive practical and theoretical expertise in sample and assay technologies and the use of QIAGEN products. If you have any questions or experience any difficulties regarding the Rotor-Gene SYBR Green PCR Demo Kit or QIAGEN products in general, please do not hesitate to contact us.

QIAGEN customers are a major source of information regarding advanced or specialized uses of our products. This information is helpful to other scientists as well as to the researchers at QIAGEN. We therefore encourage you to contact us if you have any suggestions about product performance or new applications and techniques.

For technical assistance and more information, please see our Technical Support Center at www.qiagen.com/Support or call one of the QIAGEN Technical Service Departments or local distributors (see back cover or visit www.qiagen.com).

Safety Information

When working with chemicals, always wear a suitable lab coat, disposable gloves, and protective goggles. For more information, please consult the appropriate material safety data sheets (MSDSs). These are available online in convenient and compact PDF format at www.qiagen.com/Support/MSDS.aspx where you can find, view, and print the MSDS for each QIAGEN kit and kit component.

24-hour emergency information

Emergency medical information in English, French, and German can be obtained 24 hours a day from:

Poison Information Center Mainz, Germany

Tel: +49-6131-19240

Quality Control

In accordance with QIAGEN's ISO-certified Quality Management System, each lot of Rotor-Gene SYBR Green PCR Demo Kit is tested against predetermined specifications to ensure consistent product quality.

Introduction

High-precision in real-time PCR can be achieved using the combination of Rotor-Gene Kits and the Rotor-Gene Q real-time PCR cycler. The ready-to-use master mix supplied with Rotor-Gene Kits allows fast and reliable gene quantification without the need for reaction optimization, while the Rotor-Gene Q employs a unique centrifugal rotary design. PCR tubes are placed into a rotor which spins tubes past a single excitation light source and a single detector in a chamber of moving air. This means that there is minimal optical and temperature variation between tubes, enabling high precision in real-time PCR quantification. In addition, as the rotor spins continuously at 400 rpm, high-speed data acquisition is possible.

The Rotor-Gene SYBR Green PCR Demo Kit has been developed for use in demonstrating the high performance of Rotor-Gene Kits in combination with the Rotor-Gene Q. Using the kit, the reliability and reproducibility of gene quantification with Rotor-Gene technologies can be evaluated.*

Manual pipetting steps can be avoided by using the QIAgility[®], a compact benchtop instrument that provides rapid, high-precision PCR setup. Mistakes in reaction setup due to human error are reduced and may be eliminated. The QIAgility perfectly complements the combination of the Rotor-Gene Q and Rotor-Gene Kits, enabling easy dispensing of liquids into tubes, strip tubes, and Rotor-Discs[®].

Principle and procedure

Using the Rotor-Gene SYBR Green PCR Demo Kit, SYBR Green-based real-time PCR is carried out to quantify different copy numbers of a genomic DNA target. Each reaction consists of:

- Human genomic DNA template of a defined copy number
- Rotor-Gene SYBR Green PCR Master Mix
- QuantiTect Primer Assay specific for the human G protein-coupled estrogen receptor 1 (GPER) gene

* The kit can also be used with the Rotor-Gene 6000 or Rotor-Gene 3000.

A standard curve is generated from the C_T values obtained from a set of standards (2000, 1000, 500, 250, and 125 copies; each standard is analyzed in quadruplicate). The standard curve is then used to determine the copy number for 2 unknown samples (500 and 250 copies; 24 replicates* of each unknown sample are analyzed). In addition, 4 no template control (NTC) reactions are carried out. Thus, a total of 72 reactions are run at the same time on the Rotor-Gene Q.

Description of protocols

This handbook contains 3 protocols. Follow either the protocol for manual reaction setup (Protocol 1, page 10) or the protocol for automated reaction setup using the QIAgility (Protocol 2, page 12). After reaction setup, proceed to the protocol for real-time PCR on the Rotor-Gene Q (Protocol 3, page 14).

* When performing manual reaction setup, a minimum of 4 replicates for each unknown sample can be set up instead.

Equipment to Be Supplied by User

When working with chemicals, always wear a suitable lab coat, disposable gloves, and protective goggles. For more information, consult the appropriate material safety data sheets (MSDSs), available from the product supplier.

For manual reaction setup

- Strip Tubes and Caps, 0.1 ml (cat. no. 981103); 18 strips are required

For automated reaction setup using the QIAgility

- Adapter, 72 x 0.1 ml Strip Tubes (cat. no. 9018917)
- 50 μ l Conductive Filtered Tips (cat. no. 990512); at least 81 tips are required
- 200 μ l Conductive Filtered Tips (cat. no. 990522); at least 5 tips are required
- Tip Receptacle Box (cat. no. 990550)
- 5 ml Tube; Graduated, Flat-Base (cat. no. 990552)
- Strip Tubes and Caps, 0.1 ml (cat. no. 981103); 18 strips are required

For real-time PCR on the Rotor-Gene Q

- 72-Well Rotor (cat. no. 9018903)
- Locking Ring 72-Well Rotor (cat. no. 9018904)

Protocol 1: Manual Reaction Setup

This protocol describes how to set up the reactions manually. After reaction setup, proceed to Protocol 3 on page 14 to carry out real-time PCR on the Rotor-Gene Q.

Things to do before starting

- Thaw Buffer TE and mix by inverting the tube several times.
- Reconstitute the QuantiTect Primer Assay by briefly centrifuging the tube, adding 1.1 ml Buffer TE, and vortexing the tube 4–6 times. If necessary, gently warm the tube to help the primers dissolve.

Procedure

- 1. Thaw the 2x Rotor-Gene SYBR Green PCR Master Mix, standards, unknown samples, and RNase-free water. Mix well all solutions before use to avoid localized concentrations of salt.**
- 2. Prepare a reaction mix according to Table 1.**

Due to the hot start, it is not necessary to keep samples on ice during reaction setup or while programming the Rotor-Gene cyclers.

In this experiment, thirty-two 25 μ l reactions will be run (quadruplicate reactions for 5 standards, 2 unknown samples, and one NTC). A reaction mix for thirty-six 25 μ l reactions should be prepared, as some reaction mix will be lost during pipetting.

Table 1. Reaction setup

Component	Volume per 25 μ l reaction	Volume per 900 μ l reaction mix*	Final concentration
2x Rotor-Gene SYBR Green PCR Master Mix	12.5 μ l	450 μ l	1x
10x QuantiTect Primer Assay	2.5 μ l	90 μ l	1x
RNase-free water	5 μ l	180 μ l	–
Template DNA (added at step 4)	5 μ l	–	Varies

* A 900 μ l reaction mix is equivalent to thirty-six 25 μ l reactions.

- 3. Mix the reaction mix thoroughly, and dispense 20 μ l into PCR tubes.**
We recommend using eight 0.1 ml strip tubes and caps (each strip contains 4 tubes).
- 4. Add 5 μ l template DNA to the individual PCR tubes containing the reaction mix according to Table 2.**

Table 2. Recommended pipetting scheme

Reaction number	Template	Copy number
1–4	Standard 1	2000
5–8	Standard 2	1000
9–12	Standard 3	500
13–16	Standard 4	250
17–20	Standard 5	125
21–24	Unknown 1*	500
25–28	Unknown 2*	250
29–32	NTC [†]	–

* This table shows the preparation of 4 replicates for each unknown sample. If desired, a maximum of 24 replicates for each unknown sample can be prepared instead. Empty positions in the 72-well rotor should be filled with empty PCR tubes.

[†] For the NTC, add 5 μ l RNase-free water to 20 μ l reaction mix.

5. Proceed to Protocol 3 (page 14).

Protocol 2: Automated Reaction Setup Using the QIAgility

This protocol describes how to automate setup of 72 reactions using the QIAgility, which takes about 28 min. After reaction setup, proceed to Protocol 3 on page 14 to carry out real-time PCR on the Rotor-Gene Q. For more details about operating the QIAgility, refer to the *QIAgility User Manual*.

Things to do before starting

- Thaw Buffer TE and mix by inverting the tube several times.
- Reconstitute the QuantiTect Primer Assay by briefly centrifuging the tube, adding 1.1 ml Buffer TE, and vortexing the tube 4–6 times. If necessary, gently warm the tube to help the primers dissolve.
- Thaw the 2x Rotor-Gene SYBR Green PCR Master Mix, standards, unknown samples, and RNase-free water. Mix well all solutions before use to avoid localized concentrations of salt.

Procedure

1. **Double-click on the “QIAgility” icon on the desktop to start the QIAgility Software.**

Note: Before starting the software, ensure that the instrument hood is closed and that the QIAgility is switched on.

2. **Click on the “Protocols” tab to display a list of Q Protocols. Click on “Rotor-Gene SYBR Green PCR Demo Kit” to select it, and then click on the “Open” button. Alternatively, double-click on “Rotor-Gene SYBR Green PCR Demo Kit” to open it directly.**

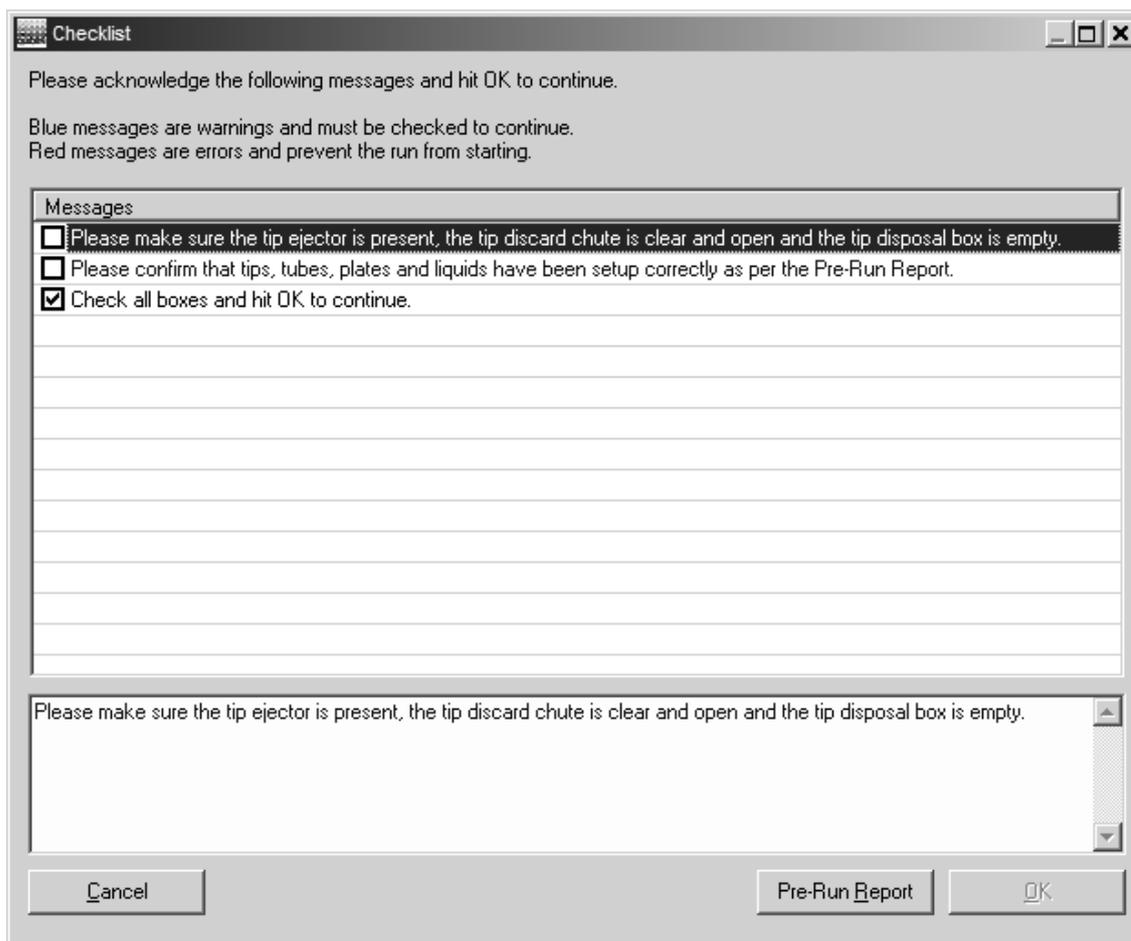
3. **A description of the Q Protocol will appear. Review the description and then click on the “Close” button.**

4. **Select “Wizards/Generate report” to view the pre-run report. Open the instrument hood, and prepare the worktable as described in the report.**

Note: If using consumables other than those specified in the pre-run report, the Q Protocol may need to be adjusted accordingly to prevent errors in reaction setup.

5. **Close the instrument hood, and select “Control/Start”. Click “Cancel” when asked to save the file. The pre-run “Checklist” dialog box will appear.**

Note: Ensure that the tip receptacle box has sufficient space to accommodate additional used tips that will be produced from the run. It is recommended to empty the tip receptacle box before each run.



6. If the run has been set up correctly, the checklist will not list any warnings or errors other than those listed above. If errors are listed, user intervention is required before the run can be started. Select the boxes next to the warnings to continue.

7. If the worktable is correctly set up, click on the "OK" button to start the run.

The location of the pipetting head will be highlighted on the software worktable in real time, and a summary of the progress of the run will be displayed in the right-hand pane. Reaction setup will be completed in 28 min (if the tip reuse option is set to 8 times).

8. Proceed to Protocol 3 (page 14).

Protocol 3: Demonstration of Real-Time PCR on the Rotor-Gene Q

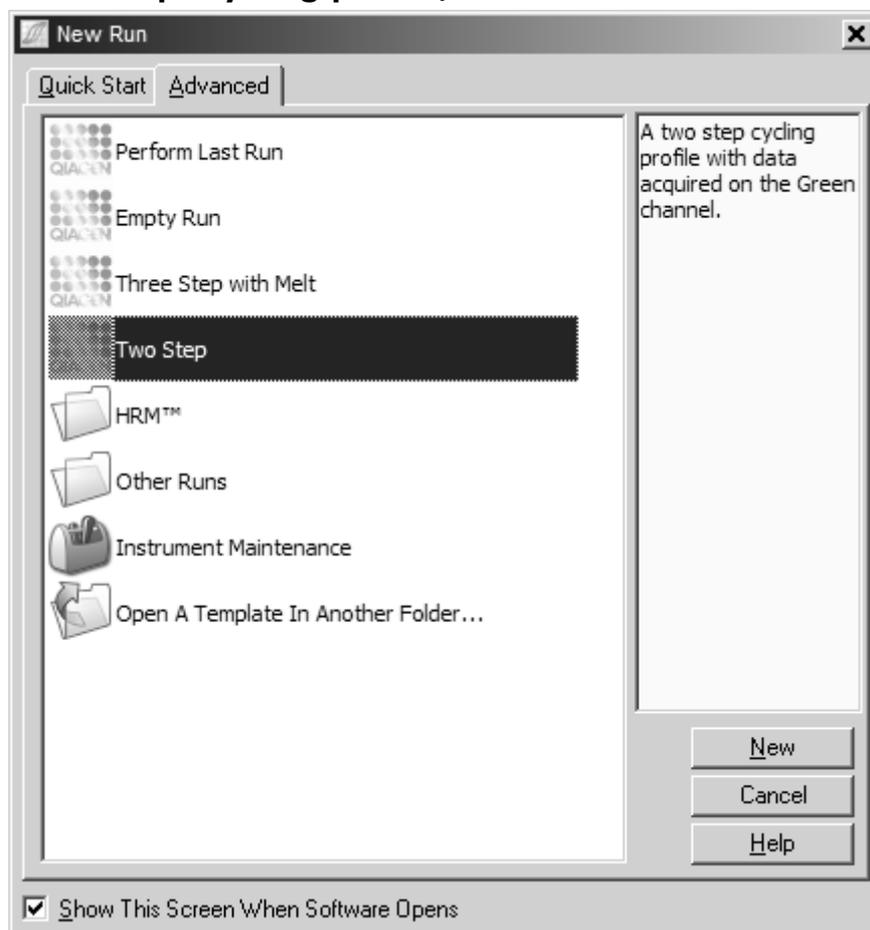
Before starting this protocol, set up the reactions by hand (Protocol 1, page 10) or by using the QIAgility (Protocol 2, page 12).

Procedure

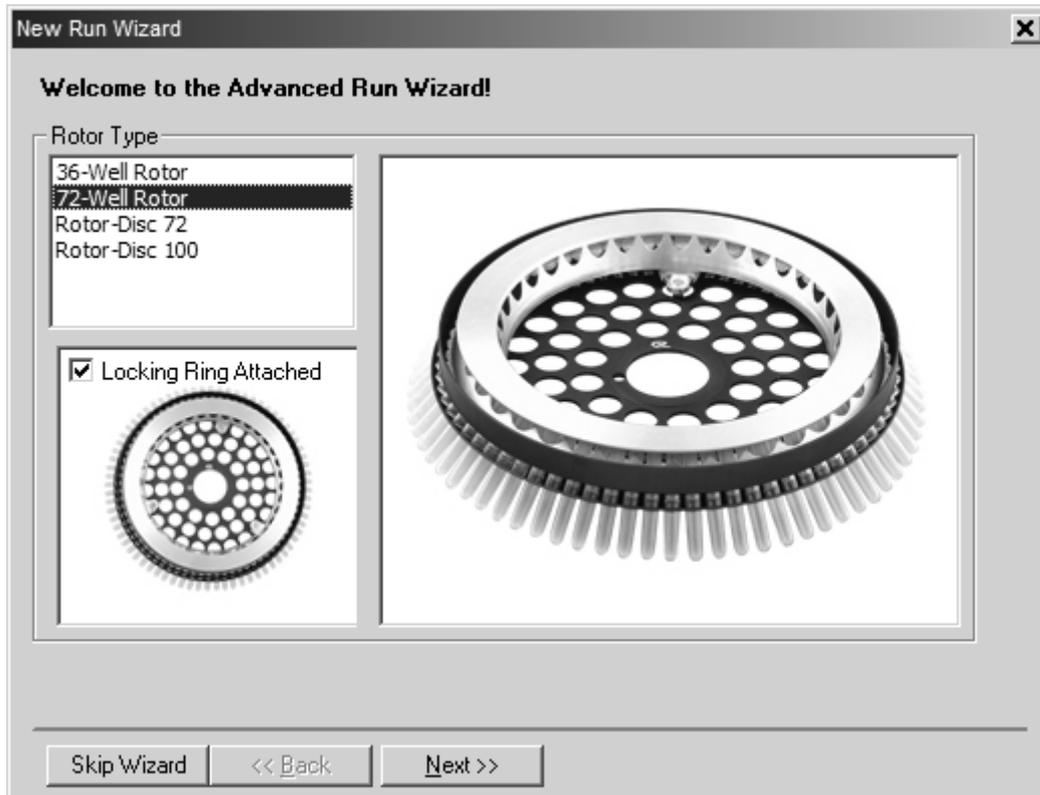
1. **Close the PCR tubes containing the reactions. Place the tubes in the 72-well rotor in the Rotor-Gene cycler, and attach the locking ring.**

If manual reaction setup was carried out and there are fewer than 72 reactions, empty positions in the 72-well rotor should be filled with empty PCR tubes.

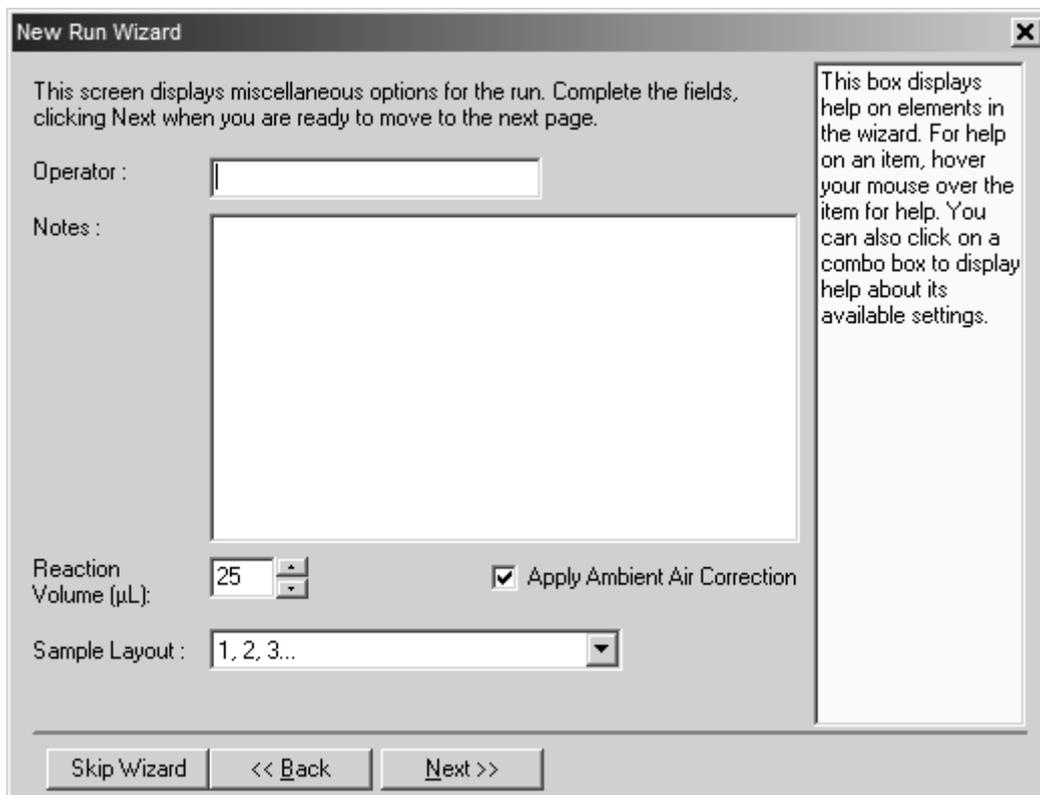
2. **Open the Rotor-Gene software, select in the Advanced wizard the "Two Step" cycling profile, and click on "New".**



3. Select "72-Well Rotor", and confirm that you have attached the locking ring by checking the check box. Click "Next" to continue.



4. Make sure that the reaction volume is 25 μ l and that the "Apply Ambient Air Correction" check box is checked. Click "Next" to continue.



5. Click on “Edit Profile”, and program the Rotor-Gene cycler according to the program outlined in Table 3 and Figures 1–4 (pages 17–20).

Data acquisition should be performed during the combined annealing/extension step.

Table 3. Cycling conditions

Step	Time	Temperature	Additional comments
PCR initial activation step	5 min	95°C	HotStarTaq® <i>Plus</i> DNA Polymerase is activated by this heating step
Two-step cycling:			
■ Denaturation	5 s	95°C	
■ Combined annealing/extension	10 s	60°C	Perform fluorescence data collection using the Green channel with auto-gain optimization (see Figure 4, page 20)
■ Number of cycles	35		
Optional: Melting curve analysis	90 s for first step; 5 s for subsequent steps	65–95°C; increments of 1°C	After PCR is completed, melting curve analysis can be performed to check the specificity of the reaction

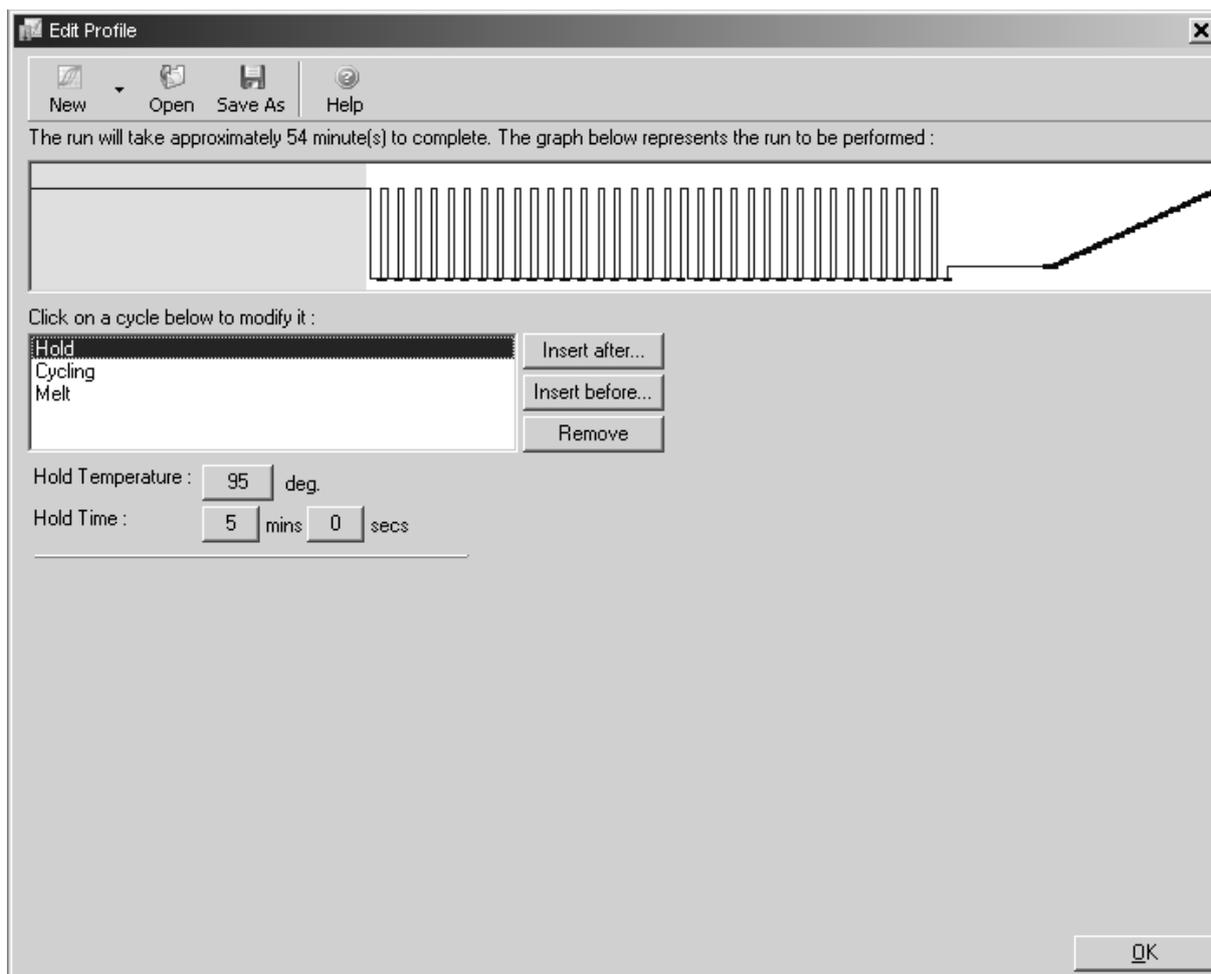


Figure 1. PCR initial activation step. PCR requires an initial incubation at 95°C for 5 min to activate HotStarTaq *Plus* DNA Polymerase.

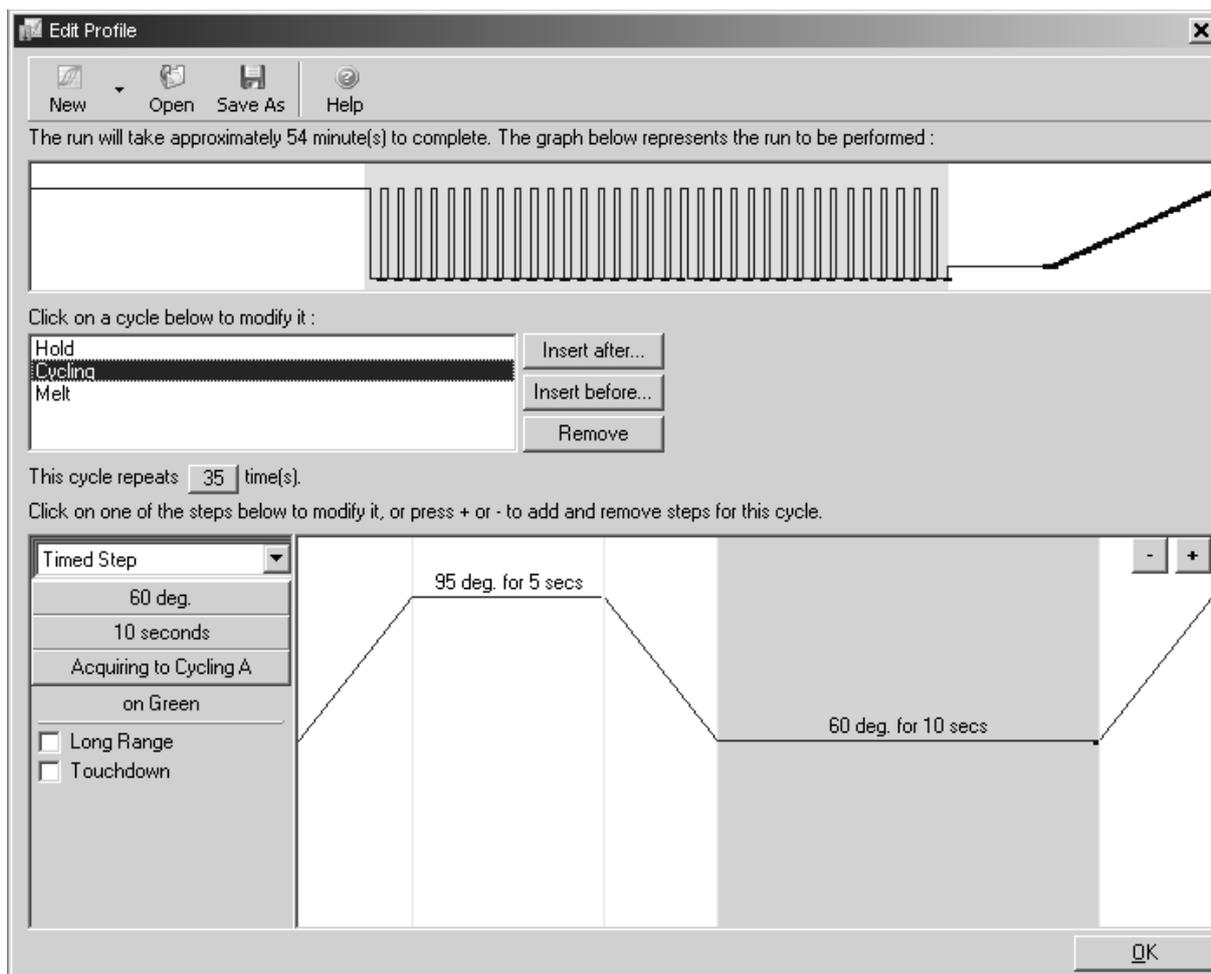


Figure 2. Two-step cycling. PCR requires 35 cycles. Each cycle is comprised of 2 steps: 95°C for 5 s (denaturation step) and 60°C for 10 s (annealing/extension step).

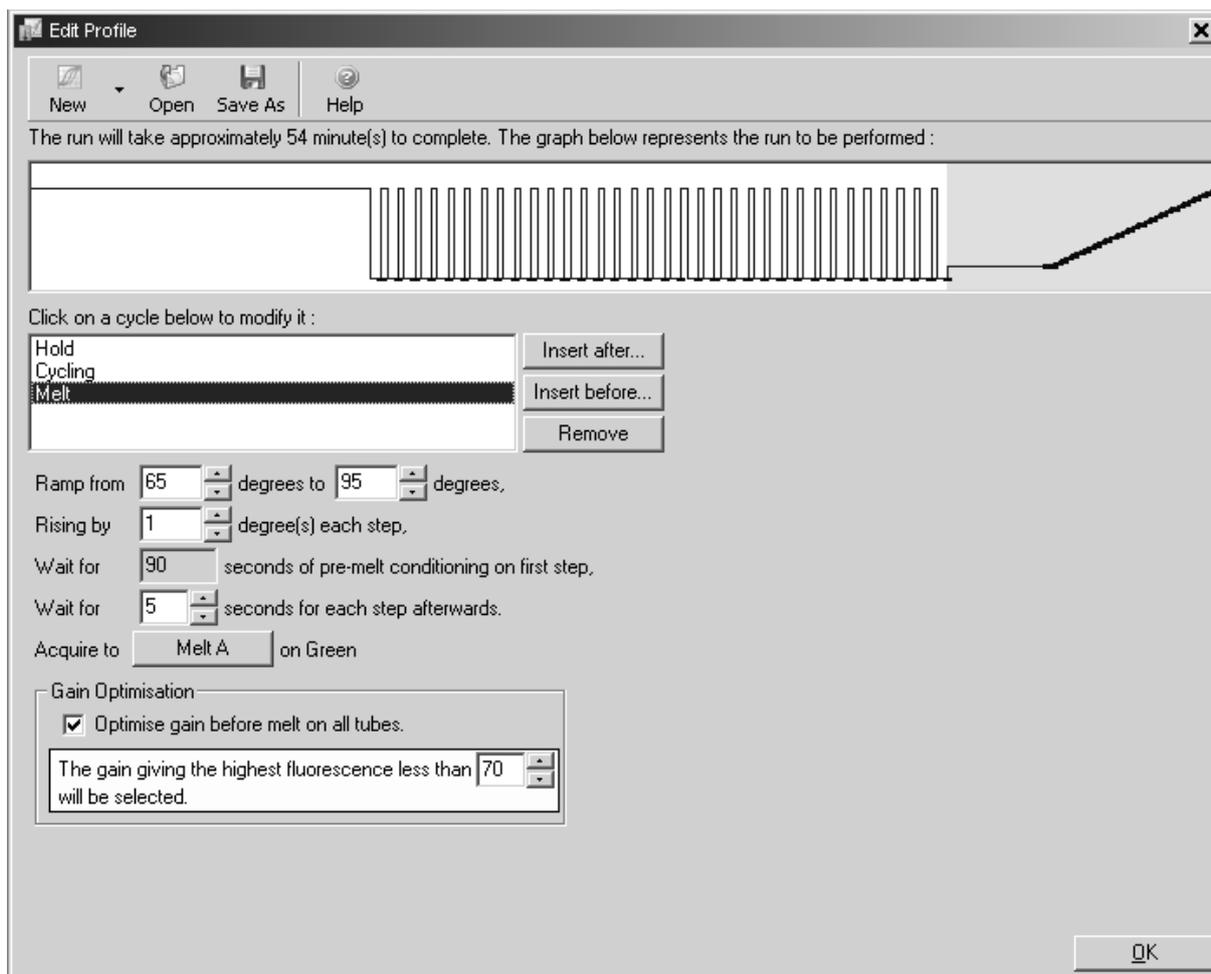


Figure 3. Melting curve analysis. After PCR is completed, melting curve analysis can be performed to check the specificity of the reaction. Ensure that the “Optimise gain before melt on all tubes” check box is checked.

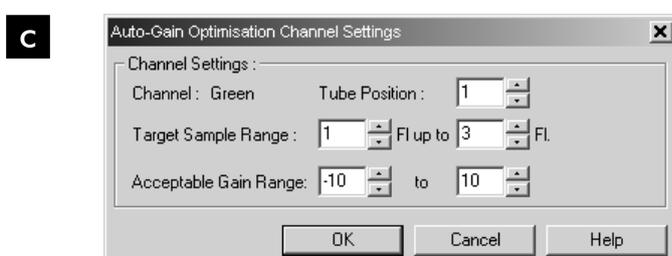
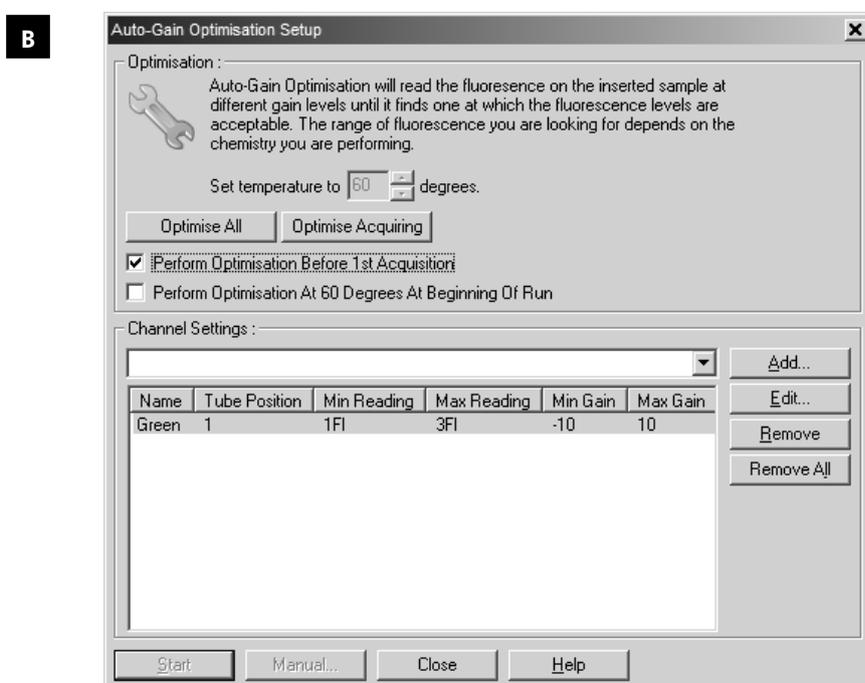
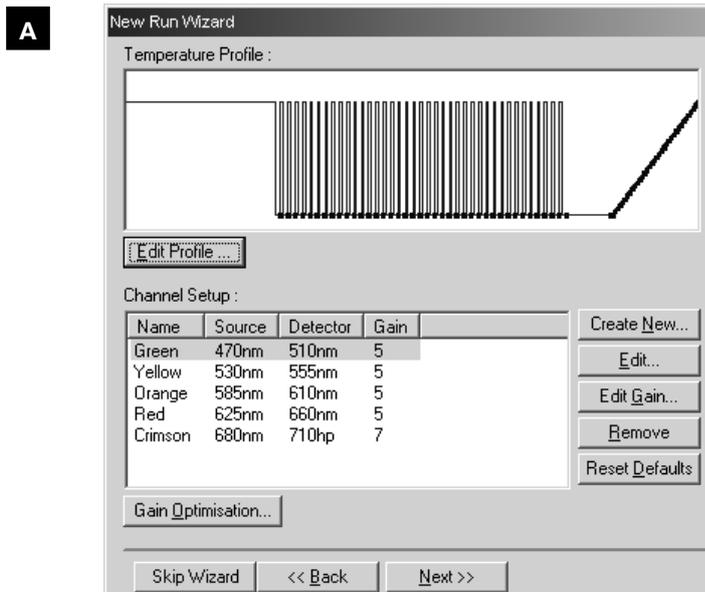
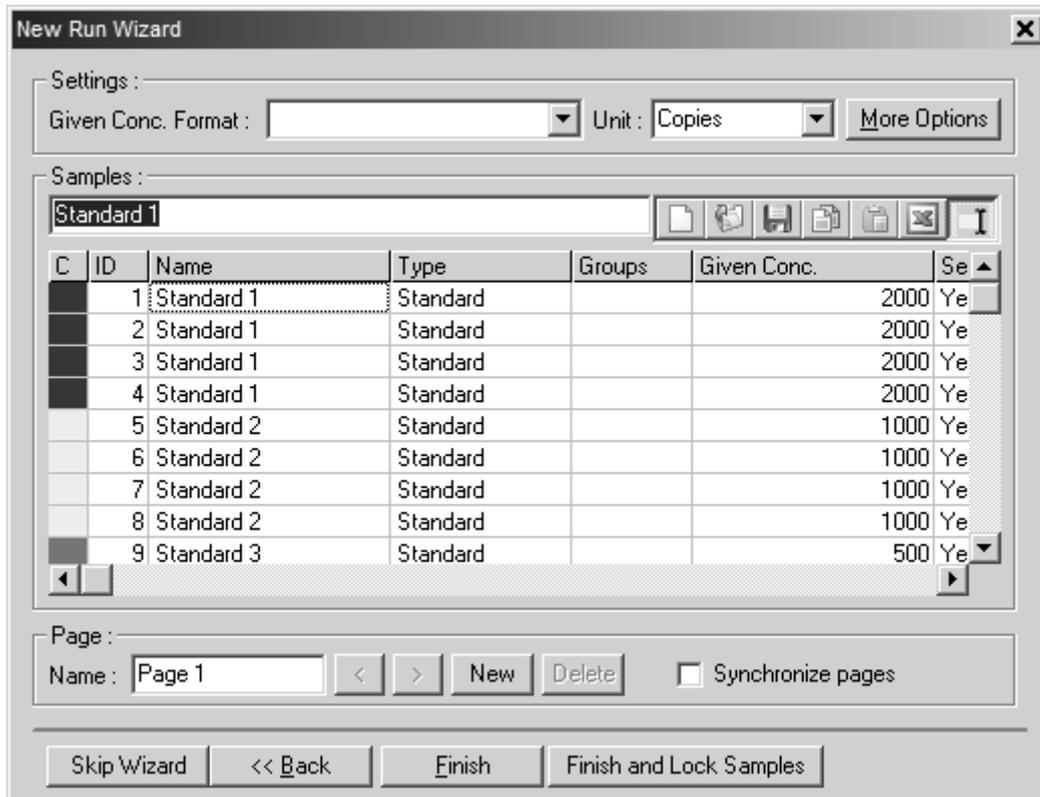


Figure 4. Gain optimization for the Green channel. **A** Select the Green channel, and click the “Gain Optimisation” button. **B** Click the “Optimise Acquiring” button. **C** In the pop-up box which appears, enter a “Target Sample Range” of 1 Fl up to 3 Fl. Then click “OK”, check the “Perform Optimisation Before 1st Acquisition” box, and click “Close”.

6. Click "Next" to confirm the temperature profile and channel setup, and check in the summary if all parameters are correct. Then start the Rotor-Gene cycler by clicking "Start run". You will be prompted to enter a file name and to save the run file.
7. After the run has started, you can enter a name and description for each reaction while you wait for the run to end.



Ordering Information

Product	Contents	Cat. no.
Rotor-Gene SYBR Green PCR Demo Kit (80)	For 80 reactions: 2x Rotor-Gene SYBR Green PCR Master Mix, 10x QuantiTect Primer Assay for GPER, Standards, Unknown Samples, Buffer TE, RNase-Free Water	204001
Accessories for the Rotor-Gene Q		
Strip Tubes and Caps, 0.1 ml (250)	250 strips of 4 tubes and caps for 1000 reactions	981103
Strip Tubes and Caps, 0.1 ml (2500)	10 x 250 strips of 4 tubes and caps for 10,000 reactions	981106
Accessories for the QIAgility		
Adapter, 72 x 0.1 ml Strip Tubes	For holding 72 x 0.1 ml Strip Tubes; tubes are secured with a locking mechanism	9018917
50 µl Conductive Filtered Tips	Carbon-impregnated conductive tips (960 tips) for use with liquid-level sensing; tips contain high-set filters; for use with Adapter, Tip Rack Holder (cat. no. 9018949)	990512
200 µl Conductive Filtered Tips	Carbon-impregnated conductive tips (960 tips) for use with liquid-level sensing; tips contain high-set filters; for use with Adapter, Tip Rack Holder (cat. no. 9018949)	990522
Tip Receptacle Box	Box of 10; waste collection box to fit tip ejector chute; fold-up design	990550
5 ml Tube; Graduated, Flat-Base	Bag of 50; suitable for holding diluent and master mix on the instrument worktable; graduated, flat-base design with a tapered internal profile for minimum dead volume; screw cap included	990552

For up-to-date licensing information and product-specific disclaimers, see the respective QIAGEN kit handbook or user manual. QIAGEN kit handbooks and user manuals are available at www.qiagen.com or can be requested from QIAGEN Technical Services or your local distributor.

To find out more about the QIAgility, Rotor-Gene Q, and Rotor-Gene Kits, visit www.qiagen.com/goto/Rotor-GeneQ

Notes

Notes

Notes

Trademarks: QIAGEN®, QIAgility®, HotStarTaq®, QuantiTect®, Rotor-Gene®, Rotor-Disc® (QIAGEN Group); SYBR® (Life Technologies Corporation).

For applicable countries:

NOTICE TO PURCHASER: LIMITED LICENSE

Use of this product (Rotor-Gene SYBR Green PCR Demo Kit) is covered by one or more of the following US patents and corresponding patent claims outside the US: 6,127,155, 5,677,152 (claims 1 to 23 only), 5,773,258 (claims 1 and 6 only), and claims outside the US corresponding to expired US Patent No. 5,079,352. The purchase of this product includes a limited, non-transferable immunity from suit under the foregoing patent claims for using only this amount of product for the purchaser's own internal research. No right under any other patent claim and no right to perform commercial services of any kind, including without limitation reporting the results of purchaser's activities for a fee or other commercial consideration, is conveyed expressly, by implication, or by estoppel. This product is for research use only. Diagnostic uses under Roche patents require a separate license from Roche. Further information on purchasing licenses may be obtained by contacting the Director of Licensing, Applied Biosystems, 850 Lincoln Centre Drive, Foster City, California 94404, USA.

Use of this product (Rotor-Gene SYBR Green PCR Demo Kit) is covered by one or more of the following US patents and corresponding patent claims outside the US: 5,994,056 and 6,171,785. The purchase of this product includes a limited, nontransferable immunity from suit under the foregoing patent claims for using only this amount of product for the purchaser's own internal research. No right under any other patent claim and no right to perform commercial services of any kind, including without limitation reporting the results of purchaser's activities for a fee or other commercial consideration, is conveyed expressly, by implication, or by estoppel. This product is for research use only. Diagnostic uses under Roche patents require a separate license from Roche. Further information on purchasing licenses may be obtained by contacting the Director of Licensing, Applied Biosystems, 850 Lincoln Centre Drive, Foster City, California 94404, USA.

The purchase of this product includes a limited, non-transferable license under U.S. Patent No. 5,871,908 and all continuations and divisionals, and corresponding claims in patents and patent applications outside the United States, owned by Roche Diagnostics GmbH, for internal research use or for non-*in vitro* diagnostics applications with authorized reagents with regard to Melting Curve Analysis. No right is conveyed, expressly, by implication or estoppel, under any other patent or patent claims owned by Roche Diagnostics GmbH, or by any other Party.

For applicable countries:

The purchase of this product (Rotor-Gene Q) includes a limited, non-transferable license to one or more of US Patents Nos 6,787,338; 7,238,321; 7,081,226; 6,174,670; 6,245,514; 6,569,627; 6,303,305; 6,503,720; 5,871,908; 6,691,041; 7,387,887; and U.S. Patent Applications Nos. 2003-0224434 and 2006-0019253 and all continuations and divisionals, and corresponding claims in patents and patent applications outside the United States, owned by the University of Utah Research Foundation, Idaho Technology, Inc., and/or Roche Diagnostics GmbH, for internal research use or for non-*in vitro* diagnostics applications. No right is conveyed, expressly, by implication or estoppel, for any reagent or kit, or under any other patent or patent claims owned by the University of Utah Research Foundation, Idaho Technology, Inc., and/or Roche Diagnostics GmbH, or by any other Party. For information on purchasing licenses for *in-vitro* diagnostics applications or reagents, contact Roche Molecular Systems, 4300 Hacienda Drive, Pleasanton, CA 94588, USA.

For applicable countries:

This real-time thermal cycler is licensed under pending U.S. Patent rights for an apparatus or system covering automated thermal cyclers with fluorescence detectors and seeking priority to U.S. Serial No. 07/695,201 and corresponding claims in any foreign counterpart patent thereof owned by Applied Biosystems LLC, in all fields, including research and development, all applied fields, and human and animal *in-vitro* diagnostics. No rights are conveyed expressly, by implication or estoppel to any patents on real-time methods, including but not limited to 5' nuclease assays, or to any patent claiming a reagent or kit. For further information on purchasing additional rights, contact the Director of Licensing at Applied Biosystems, 850 Lincoln Centre Drive, Foster City, California, 94404, USA.

Limited License Agreement

Use of this product signifies the agreement of any purchaser or user of the Rotor-Gene SYBR Green PCR Demo Kit to the following terms:

1. The Rotor-Gene SYBR Green PCR Demo Kit may be used solely in accordance with the *Rotor-Gene SYBR Green PCR Demo Handbook* and for use with components contained in the Kit only. QIAGEN grants no license under any of its intellectual property to use or incorporate the enclosed components of this Kit with any components not included within this Kit except as described in the *Rotor-Gene SYBR Green PCR Demo Handbook* and additional protocols available at www.qiagen.com.
2. Other than expressly stated licenses, QIAGEN makes no warranty that this Kit and/or its use(s) do not infringe the rights of third-parties.
3. This Kit and its components are licensed for one-time use and may not be reused, refurbished, or resold.
4. QIAGEN specifically disclaims any other licenses, expressed or implied other than those expressly stated.
5. The purchaser and user of the Kit agree not to take or permit anyone else to take any steps that could lead to or facilitate any acts prohibited above. QIAGEN may enforce the prohibitions of this Limited License Agreement in any Court, and shall recover all its investigative and Court costs, including attorney fees, in any action to enforce this Limited License Agreement or any of its intellectual property rights relating to the Kit and/or its components.

For updated license terms, see www.qiagen.com.

© 2010–2011 QIAGEN, all rights reserved.

www.qiagen.com

Australia ■ Orders 1-800-243-800 ■ Fax 03-9840-9888 ■ Technical 1-800-243-066

Austria ■ Orders 0800-28-10-10 ■ Fax 0800-28-10-19 ■ Technical 0800-28-10-11

Belgium ■ Orders 0800-79612 ■ Fax 0800-79611 ■ Technical 0800-79556

Brazil ■ Orders 0800-557779 ■ Fax 55-11-5079-4001 ■ Technical 0800-557779

Canada ■ Orders 800-572-9613 ■ Fax 800-713-5951 ■ Technical 800-DNA-PREP (800-362-7737)

China ■ Orders 86-21-3865-3865 ■ Fax 86-21-3865-3965 ■ Technical 800-988-0325

Denmark ■ Orders 80-885945 ■ Fax 80-885944 ■ Technical 80-885942

Finland ■ Orders 0800-914416 ■ Fax 0800-914415 ■ Technical 0800-914413

France ■ Orders 01-60-920-926 ■ Fax 01-60-920-925 ■ Technical 01-60-920-930 ■ Offers 01-60-920-928

Germany ■ Orders 02103-29-12000 ■ Fax 02103-29-22000 ■ Technical 02103-29-12400

Hong Kong ■ Orders 800 933 965 ■ Fax 800 930 439 ■ Technical 800 930 425

Ireland ■ Orders 1800 555 049 ■ Fax 1800 555 048 ■ Technical 1800 555 061

Italy ■ Orders 800-789-544 ■ Fax 02-334304-826 ■ Technical 800-787980

Japan ■ Telephone 03-6890-7300 ■ Fax 03-5547-0818 ■ Technical 03-6890-7300

Korea (South) ■ Orders 080-000-7146 ■ Fax 02-2626-5703 ■ Technical 080-000-7145

Luxembourg ■ Orders 8002-2076 ■ Fax 8002-2073 ■ Technical 8002-2067

Mexico ■ Orders 01-800-7742-639 ■ Fax 01-800-1122-330 ■ Technical 01-800-7742-436

The Netherlands ■ Orders 0800-0229592 ■ Fax 0800-0229593 ■ Technical 0800-0229602

Norway ■ Orders 800-18859 ■ Fax 800-18817 ■ Technical 800-18712

Singapore ■ Orders 1800-742-4362 ■ Fax 65-6854-8184 ■ Technical 1800-742-4368

Spain ■ Orders 91-630-7050 ■ Fax 91-630-5145 ■ Technical 91-630-7050

Sweden ■ Orders 020-790282 ■ Fax 020-790582 ■ Technical 020-798328

Switzerland ■ Orders 055-254-22-11 ■ Fax 055-254-22-13 ■ Technical 055-254-22-12

UK ■ Orders 01293-422-911 ■ Fax 01293-422-922 ■ Technical 01293-422-999

USA ■ Orders 800-426-8157 ■ Fax 800-718-2056 ■ Technical 800-DNA-PREP (800-362-7737)

